

## What to Look for When Touring A Retirement Community

### Engaging Lifestyle

- People are out and about and are engaging with each other – and you
- The Wellness Center is well-staffed and in use
- Many of the residents match your level of function and energy

### Getting Around

- Immediate area has plenty of shopping and entertainment opportunities nearby
- Campus has internal and external shuttle services
- Convenience shopping is within walking distance
- Mass transit is available
- Hospitals and health care professionals are nearby

### Campus Grounds

- Well-maintained grounds and building exteriors and interiors
- Plenty of walkways – both open and covered – from residences to main buildings
- Plenty of well-maintained common spaces and rooms to meet and gather
- Resident events and programs are displayed in multiple areas – and they interest you
- Apartments in the assisted living and health care neighborhoods are well-maintained

### Residential Living Spaces

- Updated residences or community is renovating and will share renovation plans
- Residences have assistive features such as grab bars
- Rooms are bright and spacious enough for your furniture
- Parking is adequate

### Staff

- Friendly staff – and not just in the Marketing Office
- Staffing levels are adequate – particularly in assisted living and health care
- Staff is dressed and speaks professionally
- Staff members answer questions knowledgeably and are enthusiastic about their work