



A letter from the daughters of Annette Hoke:

My sister and I want to thank you and the staff members of Springhill and ForestView for the extraordinary way in which all of you supported and cared for our mother, not only in recent years, but for the entire twenty-four plus years that she lived at Springhill. Mom and Dad moved to Springhill in 1994, when Dad was diagnosed with multiple myeloma. When he died three years later, Mom could turn to her wonderful circle of Springhill friends and to your caring staff for support and encouragement.

Over the years, Springhill was Mom's comfortable community in which she found enriching activities and volunteer work, and from which she ventured into volunteer work in the Erie community.

When her advancing age made it difficult for her to get about on her own and to care adequately for herself, Springhill supplied the needed therapies and caregivers in her own apartment, so that she could stay where she wanted to be. The ladies of Asbury Home Services gave her the kind of personal, loving care that I hope my sister and I would have been able to provide, had we lived close enough. We can't thank them enough.

And when it came time for her to move to ForestView, Springhill professionals paved the way for a successful transition. Nursing and support staff were sensitive to her personal needs and went out of their way to keep her comfortable. All the while they stayed in close communication with my sister and I. We could not have asked for better care for our mother or support for ourselves.

For all of this, we thank you.

Sincerely,

Ellie Klauminzer and Marilyn Hyslop