



The following letter was sent to by the Executive Director of Asbury Solomons.

April 11, 2020

Dear Residents, Family Members, and Associates,

We have learned that we have one resident residing in our health care center who has tested positive for COVID-19. We are currently working with local health officials and the Asbury Communities Clinical Team to provide the best possible medical care for this resident in line with the latest COVID-19 care guidelines. We have mapped the interactions of this individual, and are applying our transmission mitigation procedures.

We share your concern for the well-being of everyone on this campus. I know that like me, you consider the people who live and work here your family. Please know that we are doing all that we can to support these individuals. Our thoughts and prayers go out to all those who have been impacted by COVID-19.

We'd like to share what we are doing to support associates and ensure the safety of our other health care center residents. We are providing all appropriate personal protective equipment (PPE) following CDC guidelines and our infection-control algorithm. We are providing additional education on the use of PPE for the caregivers who are working with the affected resident, including safely donning and doffing equipment.

I am incredibly proud of the spirited commitment that our associates, including our health care center staff, are showing as we face this challenge. We are equally proud of the efforts they continue to make with residents' cooperation to make our campus as safe as possible. Every operational change we have made, and continue to make throughout this situation, is being done out of an abundance of caution, and with associate and resident safety in mind.

We continue to ask residents to follow *Gov. Hogan's stay-at-home order*. We have broadened services that make it easier for residents to remain at home, including deliveries of meals, groceries, and other supplies, and delivering newspapers and packages to apartment residents' doors.

We respect privacy at all times – and are held to federal privacy standards – and are unable to share additional information about who may have been affected.

If you are concerned you may be ill, please follow these steps: 1) contact your personal physician; 2) contact our administrative office so that we can help; 3) tell us if you are being tested for COVID-19 so we can be in contact with public health officials.

We understand this is a challenging time. Associates may contact our Employee Assistance Provider Health Advocate (866) 799-2728 for additional support and resources, including counseling. We encourage residents to reach out to Pastoral Care at ext. 3024 and Social Work at ext. 3076 for support.

To view Asbury's efforts and all our communications related to COVID-19, please visit Asbury.org/COVID19.

Sincerely,

Kelly Friedman