



Sent by the Executive Director on April 22, 2020.

Dear Family Members,

Ensuring that we provide a safe and healthy environment for those who work and live at our communities is our top priority. The coronavirus situation is a dynamic one and, as you know, in combating COVID-19 we have taken many measures with a focus squarely on safety and well-being.

Working in this new reality has required us to think about how we can serve differently. Our associates are coming up with unique and out-of-the-box ways to serve and today we want to share one of those examples. Recently, a family member reached out to Director of Wellness Justin Margut for assistance in getting her mother set up to participate in a Zoom call with her family. Justin was able to help and the resident was able to join the video call that included more than a dozen members of her family at once -- all the way from Colorado to Pennsylvania! If you'd like assistance in setting up a Zoom or similar type call with your loved here at Bethany Village, please see the section below about assistance on communication. Catch more stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#).

Please feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Here is a brief update as well as a few reminders on how we are addressing the challenges COVID-19 presents.

Updates for this week:

- **Earth Day is Today:** As we commemorate the 50th anniversary of Earth Day today, Wednesday, April 22, we wanted to share something special – our [Virtual Earth Day Event Guide](#) – brought to you in partnership with Sodexo. Simply click on the link for dozens of educational and fun virtual tours, resources, films, and games. As you continue to remain at home and practice physical distancing in response to COVID-19, we hope that this will provide some engaging ways for you to celebrate and honor our Earth's

wonders. Thank you for joining us in doing all the good we can for Mother Earth and for each other.

- **Beauty of the Outdoors:** There are lovely walking paths located on both the East and West campuses and we encourage residents to take time to enjoy some fresh air (*while practicing physical distancing and proper use of masks, of course*). The walking path loops vary in distances ranging from 0.25 miles to 2 miles.
- **Masks:** Every resident has been provided with at least one cloth mask. These masks should be washed daily, and are to be worn by residents anytime they leave their residence. Associates must also wear masks at all times at our community when entering, moving about or when interacting with others. Associates on our clinical teams have the appropriate masks to wear when serving residents, and non-clinical associates have either non-surgical masks or cloth masks to wear.
- **April BV Channel Programming:** We continue to offer a variety of entertainment on the Bethany Village Campus TV Station (Channel 956). [Click here to view this week's programming schedule.](#)

Reminders:

- **Staying updated on COVID-19:** There are currently no associate or resident cases of COVID-19 at Bethany Village. As a reminder, you can go to [Asbury.org/COVID19](https://www.asbury.org/COVID19) to learn more on how we're combating COVID-19. If you have any questions, please call our dedicated number related to COVID-19 at 301-250-2115.
- **Visitation:** The visitation limitations remain in place, which means only essential visitors are allowed into the community. There is no deviation on this, as we strictly follow CDC and CMS guidelines on this measure. Visitation continues to be for essential visits only. Every associate and essential visitor undergoes a daily temperature check upon arrival and departure at our screening station.
- **Want to drop something off?** As a reminder, here are rules and precautions we have in place for our community:
 - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
 - Life-sustaining packages only.
 - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
 - No food or treats are being accepted for associates, though we thank you for your kindness.
- **Dining:** Our Dining teams are taking additional safety measures, having closed dining venues on campus, while providing safe, individualized meals to residents in their homes without additional delivery fees.

- We recently started offering "The BV Grocery Bag." This collection features an assortment of groceries and supplies that can be purchased at a flat rate. [Click here to see what's included.](#)

- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you'd like to help in setting up such a call, please contact:
 - For The Oaks, contact Jane at JDelsordo@asbury.org
 - For MapleWood, contact Renee at RAltez-Nunez@asbury.org
 - For Residential Living, contact Justin at JMargut@asbury.org or Kristin at KJuchem@asbury.org

- **Have questions?** Please call our dedicated number for questions related to COVID-19 at 301-250-2115.

We have said it often, we will continue to say it: We are **#AsburyStrong**, and together we will get through this challenge.