May 6

Dear Family Members,

As you’ve probably heard, phased “reopenings” are happening in our state, but communities like ours are included in the very last phase, which has not been announced. Of course this makes perfect sense -- we welcome and embrace this approach -- as it is in line with our top priority of ensuring the health and well-being of those who live and work here.

We continue to follow CDC and CMS guidance in our sacred work of serving your loved ones here. This means that our current measures and precautions remain in place, such as continuing to wear masks, limiting visitors to only those considered essential, and encouraging residents to leave the community for essential trips only. It also means that you may continue to drop off items per our process identified below, and does not mean you can hand deliver items to residents. In short, we cannot become complacent in our efforts.

We need to continue to work together to stay well. Thank you for understanding.

Please note below what we’re doing for Mother’s Day, as well as assistance we can provide for you to schedule a video call (FaceTime, Skype, etc.) with your loved one.

**Lifting up some of the good work happening here**
Associates continue to find unique ways to serve residents. Many associates have taken on new roles or extra responsibilities in our "new normal" and are showing daily what our mission means as we "do all the good we can for those serve." Examples include:
• **Movie Night** - This past Friday, a movie ticket introducing the bi-weekly movie and a bag of microwave popcorn was placed in each resident's mailbox. All they had to do to join in was pop the popcorn and tune in to internal TV channel 956 at 7 p.m. Lights, Camera, Action!

• **Bingo** - We are hosting TV Bingo every Tuesday (for Assisted Living) and Thursday (for Residential Living) at 1 p.m. on our internal TV channel 956. Each week, our team distributes bingo cards along with a little goodie bag, to all those interested, so they have everything they need for game time. Just like in real bingo, letters and numbers are called, but instead of calling out BINGO, you hear the ringing of a telephone. Numbers are verified and winners are announced.

• **Just Keep Swimming** - A resident in Assisted Living has a beloved fish, "Mike," in his apartment and shared with an associate that Mike is doing well, but needed a larger bowl to in which to swim around. Two associates sprang into action and wasted no time in locating a larger bowl for Mike, and have even been sure to check in on Mike and his owner to make sure they are healthy and happy. On a recent check-in visit, Mike had been placed by the resident on top of a CD player so that he could benefit from some "music therapy!"

You also may know that this is Nurses Week and we are extremely grateful to these super heroes for their commitment throughout this challenging time. We are celebrating nurses this week by hosting fun theme days and providing special small surprises for associates throughout the week.
Catch more stories about the great work associates are doing all across the Asbury system by going to our Super Heroes Work Here page.

Please also feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to click this link to sign up for the appropriate list for our community.

**A Mother's Day Gift Option for Mom: Chocolate Truffles!** We recognize that we're in the midst of a most unique and challenging time. This year's Mother's Day holiday will certainly look different due to the measures and precautions in place. Here at Bethany Village, we want to make this a little less of a "challenge" as you shop for Mother's Day gifts. Asbury and Sodexo would like to offer you the opportunity to send your Bethany Village family member a special Mother's Day gift -- chocolate truffles! Please view the flyer here. **Order deadline is May 7.**

Additionally, we will be distributing special Mother's Day gift bags to Residential and Assisted Living on Friday, and offering a very special meal to The Oaks and MapleWood residents on Sunday.

**Want to share a "thanks" with associates?**
Last week we launched a way that family members can share how appreciative they are of the work our associates are doing as they serve your loved ones here at our community. More than a dozen heartwarming notes came in and we are so appreciative. We are sharing these associates and they are surely being well received. If you'd like to
share a note of thanks, please click here to launch a form where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

Updates & Reminders for this Week:

- **COVID-19 - Staying updated**: As a reminder, you can go to Asbury.org/COVID19 to learn more on how we’re combating COVID-19. If you have any questions, please call our dedicated number related to COVID-19 at 301-250-2115

- **Reminder About Masks**: We ask that everyone wear a mask when they leave their home. Residents, individuals, and community organizations are sewing handmade masks for donations to residents and associates.

Recurring Reminders:

- **BV Channel Programming**: We continue to offer a variety of entertainment on the Bethany Village Campus TV Station (Channel 956). Click here to view this week’s programming schedule.

- **Getting Some Fresh Air**: There are lovely walking paths located on both the East and West campuses and we encourage residents to take time to enjoy some fresh air (while practicing physical distancing and proper use of masks, of course). The walking path loops vary in distances ranging from 0.25 miles to 2 miles.

- **Visitation**: The visitation limitations remain in place, which means only essential visitors are allowed into the community. There is no deviation on this, as we strictly follow CDC and CMS guidelines on this measure. Visitation continues to be for essential visits only. Every associate and essential visitor undergoes a daily temperature check upon arrival and departure at our screening station.

- **Want to drop something off?** As a reminder, here are rules and precautions we have in place for our community:
  
  o All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
  
  o Life-sustaining packages only.
  
  o No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
No food or treats are being accepted for associates, though we thank you for your kindness.

- **Dining**: Our Dining teams are taking additional safety measures, having closed dining venues on campus, while providing safe, individualized meals to residents in their homes without additional delivery fees.  
  - We recently started offering "The BV Grocery Bag." This collection features an assortment of groceries and supplies that can be purchased at a flat rate. [Click here to see what's included.](#)

- **Assistance with communication**: We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you’d like to help in setting up such a call, please contact:
  - For The Oaks, contact Jane at [JDelSordo@asbury.org](mailto:JDelSordo@asbury.org)
  - For MapleWood, contact Susan at [SCrossley@asbury.org](mailto:SCrossley@asbury.org)
  - For Residential Living, contact Justin at [JMargut@asbury.org](mailto:JMargut@asbury.org) or Kristin at [KJuchem@asbury.org](mailto:KJuchem@asbury.org)

We have said it often, we will continue to say it: We are #AsburyStrong, and together we will get through this challenge.