



[Questions](#)

BethanyVillage.org

This message is going to family members on our community distribution list.

April 29

Dear Family Members,

We are well into spring now -- a season of renewal; a season of hope. The sights, smells and sounds of the beauty that surrounds us comes into focus in the spring. Here at Bethany Village, bright colors add life throughout our community -- from the green grass and fresh mulch to the blooming flowers ... and to the many brightly colored masks associates and residents are wearing. This is a sign of the times.

The challenge of combating COVID-19 exists as much today as it did when this began, and our work -- *together* -- continues. We must not be complacent. We must remain diligent and follow the stay-at-home order in place at our community. It is difficult, no doubt, but this is our reality, and our strict measures and precautions will remain in place out of an abundance of caution for as long as needed and required.

But don't be fooled that this hard work cannot be happy and creative work. Associates continue to serve in residents in unique ways. There are smiles beneath the masks we wear. We thank you for your continued support and understanding.



Sharing gratitude: We have heard from many residents and family members of how appreciative they are of the work our associates are doing as they serve your loved ones here at Bethany Village. Recently, resident Dale Meadowcroft sent a letter to residents seeking their notes of thanks and gratitude to share with associates. The notes are being made available for associates to take when they arrive at work each day.

We thought this was such a good idea, why not make a similar opportunity available for family members? If you'd like to share a note of thanks, [please click here to launch a form where you can type in your note of appreciation](#). We will take your submissions and find creative ways to share with associates. Thank you!

As always, you can catch stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#). Please feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Here is a brief update as well as a few reminders on how we are addressing the challenges COVID-19 presents.

Updates & Reminders for this Week:

- **COVID-19 - Staying updated:** As a reminder, you can go to Asbury.org/COVID19 to learn more on how we're combating COVID-19. If you have any questions, please call our dedicated number related to COVID-19 at

301-250-2115

- **A Mother's Day Gift Option for Mom: Chocolate Truffles!** We recognize that we're in the midst of a most unique and challenging time. This year's Mother's Day holiday will certainly look different thanks to the measures and precautions in place as we operate out of an abundance of caution. Here at Bethany Village, we want to make this a little less of a "challenge" as you shop for Mother's Day gifts. Asbury and Sodexo would like to offer you the opportunity to send your family member a special Mother's Day gift -- chocolate truffles! [Please view the flyer here.](#)
- **Eliminate Trips to the Post Office:** Stamps.com is waiving monthly service fees for seniors (65+) during the COVID-19 crisis. Stamps.com allows you to print your own stamps and shipping labels from the safety of your own home, so you don't have to go out to the Post Office. For more information, [visit their website here.](#)
- **Reminder About Masks:** We ask that everyone wear a mask when they leave their home. Residents, individuals, and community organizations are sewing handmade masks for donations to residents and associates.

Recurring Reminders:

- **BV Channel Programming:** We continue to offer a variety of entertainment on the Bethany Village Campus TV Station (Channel 956). [Click here to view this week's programming schedule.](#)
- **Getting Some Fresh Air:** There are lovely walking paths located on both the East and West campuses and we encourage residents to take time to enjoy some fresh air (while practicing physical distancing and proper use of masks, of course). The walking path loops vary in distances ranging from 0.25 miles to 2 miles.
- **Visitation:** The visitation limitations remain in place, which means only essential visitors are allowed into the community. There is no deviation on this, as we strictly follow CDC and CMS guidelines on this measure. Visitation continues to be for essential visits only. Every associate and essential visitor undergoes a daily temperature check upon arrival and departure at our screening station.
- **Want to drop something off?** As a reminder, here are rules and precautions we have in place for our community:
 - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.

- Life-sustaining packages only.
- No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
- No food or treats are being accepted for associates, though we thank you for your kindness.

- **Dining:** Our Dining teams are taking additional safety measures, having closed dining venues on campus, while providing safe, individualized meals to residents in their homes without additional delivery fees.
 - We recently started offering "The BV Grocery Bag." This collection features an assortment of groceries and supplies that can be purchased at a flat rate. [Click here to see what's included.](#)

- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you'd like to help in setting up such a call, please contact:
 - For The Oaks, contact Jane at JDelsordo@asbury.org
 - For MapleWood, contact Susan at SCrossley@asbury.org
 - For Residential Living, contact Justin at JMargut@asbury.org or Kristin at KJuchem@asbury.org

- **Have questions?** Please call our dedicated number for questions related to COVID-19 at 301-250-2115.

We have said it often, we will continue to say it: We are **#AsburyStrong**, and together we will get through this challenge.