



*The following letter was shared by all Asbury community executive directors with residents.*

March 11, 2020

Dear Residents & Associates,

There is nothing more important than the health and safety of those who live and work for Asbury. Ensuring that we provide a safe and healthy environment is our greatest concern, particularly for the residents in Assisted Living (or Personal Care) and the Skilled Nursing Center. As you are now surely aware, the coronavirus (COVID-19) situation is a dynamic one, and it is changing daily. We continue to follow recommendations from the Centers for Disease Control & Prevention (CDC), state and local health departments, and from our highly qualified and experienced Asbury Communities Clinical Team.

While we do not have any coronavirus cases at our community, we remain committed to updating the precautions as appropriate to minimize the spread of the virus. I have a few updates to share with you today regarding the response to the evolving situation and actions we are taking out of an abundance of caution for the safety of all the residents.

- As of Tuesday, March 10, we have canceled, postponed, or redirected events at our communities that include external invitees. When these events are rescheduled we will communicate the new dates.
- Based on the Centers for Medicare and Medicaid Services (CMS) and CDC guidance, and the State recommendations to help deter the spread of coronavirus, we are restricting visitation to Assisted Living (or Personal Care) and the Skilled Nursing Center, and only essential visits will be allowed at this time. We understand that connecting with loved ones is incredibly important, and there are a variety of other ways you might consider connecting with them. These may include telephone, email, text, or through Skype or Facebook. Let us know how we can help facilitate communication. We are currently working on enhancing these opportunities where possible.
- Visitors to residents in Residential Living may continue, but I ask for your assistance in our efforts to be vigilant by please telling your family members and friends to not visit the community if they are showing signs of illness or meet the CDC's travel alert guidelines.
- All community-sponsored trips to external locations are suspended until further notice.
- If you receive services from private duty or agency-based caregivers who are not on our preferred list of providers, please check with their management to ensure that they are following the latest infection control guidelines.

As I have said before – and surely will say again – this is a challenging time. While we continue to implement practices to keep us safe, I also know that no matter how careful all of us are, or how many precautions we have in place, there is certainly a chance that someone who is part of our [COMMUNITY]

family could become infected by coronavirus. Should that scenario arise, rest assured that we will follow all CDC protocols to prevent spread and actions set forth by our clinical teams that are built on evidence-based medicine.

I am committed to keeping you updated with any developments. We will also share timely information on a dedicated page our website, <https://www.asbury.org/news/asbury-covid-19-planning-update/>, on our community website homepages, as well as our community Facebook page.

Finally, I cannot stress enough the importance of following good health habits, like washing your hands and avoiding touching your face. We further recommend social distancing – a new term we are all now becoming familiar with – which means maintaining a distance of approximately 6 feet from others when possible and following your comfort level about going to public events and places.

Please let me know if you have any questions.