March 23, 2020

Dear Residents and Associates,

I am writing to you today to let you know that we have had a confirmed case of COVID-19 at an Asbury community. It was learned late yesterday that a resident at Asbury Solomons, in Solomons, Md., was diagnosed with COVID-19, potentially as a result of recent travel.

Currently the resident is recovering well and their spouse is also doing well. Asbury Solomons followed Asbury Communities’ COVID-19 Task Force and Centers for Disease Control & Prevention (CDC) infection control processes by having the resident and their spouse self-quarantine in their residence upon arrival from their trip and following a recent hospitalization. In addition, they mapped these individuals’ interactions and have taken appropriate measures to reduce the risk of further transmission. They are currently working closely with government health officials to manage this situation.

Please know that just like Asbury Solomons, we continue to place the highest priority on making this a safe living and working environment. We continue to follow our rigorous infection control and screening processes, and all state and federal guidelines as the COVID-19 situation evolves.

I’d like to share the processes we have in place here as well as across the entire Asbury Communities system:

- All associates, essential visitors, and any residents who may be leaving the campus and then returning undergo a daily screening process that includes a temperature check and questionnaire based on CDC guidelines.

- On March 14, we suspended all campus visits except for those deemed essential, cancelled all public events and our own group events, and closed our dining venues. We continue to follow all social distancing and other guidelines set forth by the CDC.

- Last December, the Asbury Communities Clinical Team implemented an infection control algorithm in our health care neighborhoods. This process was designed to provide a quick and evidence-based response to just such a situation. This team and process has been a tremendous help to our community-wide COVID-19 measures and response.

- Our infection control process continues to be updated as guidelines from the Centers for Disease Control & Prevention and other public health officials evolve.

- We have posted and shared educational resources on infection control practices across our community and added required educational courses for associates.

Our thoughts and prayers go out to all those who have been impacted by COVID-19, and I want to thank all the associates here at our community who are working so tremendously hard during this unprecedented situation to ensure residents’ needs are being met. I also very much appreciate our family members and residents for the patience and understanding they are showing during this challenging time.

We will continue to be in communication with you and will be updating our COVID-19 Communication Hub as well at: https://www.asbury.org/news/asbury-covid-19-planning-update.