



The following letter was sent to all Asbury residents and associates.

March 13, 2020

Dear Residents and Associates,

By now you have received multiple communications about coronavirus (COVID-19) from Asbury and other organizations about the coronavirus. Whether you read newspapers, listen to the news, or talk to your friends and neighbors, we realize this can cause anxiety, frustration, and even fear.

My hope at this moment is to assure you that my team and I have redoubled our efforts to keep you safe. We are continually setting the standard that others are trying to follow. We will not stop providing you with the information and tools to make our journey through this situation successful.

Every community within Asbury, with the guidance and support of those closest to me, have implemented, and will continue to implement, the latest directives from global, national, and local health authorities. I am proud and humbled by the team of clinicians and administrators we have put together. They have qualifications and experience that would allow them to work at the best health care institutions in the country. I am grateful that they choose to do the sacred work we do at Asbury.

Please read their communications carefully and heed their advice, guidance, and direction. Some of it will disrupt your daily activities, and for that, I'm sorry, but we have so much to protect, and there is nothing more important to us than each of you.

Of course, we are working to mitigate the impact of this pandemic in every way we can. To that end, we are also leveraging our partnership with other organizations to strengthen our own capabilities. Sodexo, our valued global business partner, brings expertise and resources that elevate our safety measures in dining, facilities, and environmental services. Together, our infection control and service continuity measures are second to none. I am proud to say that all of our partners stand with us in our commitment to doing all we can to keep you safe and serve you well, no matter what the circumstances.

We are relentless in our efforts to prevent infection. However, if the spread of the disease touches anyone in our Asbury family, rest assured that we will take every known precaution to prevent further spreading. We will keep sharing information on our [Coronavirus Communication Hub](#), our community website homepages, and on our social media channels. If you have any questions, please contact the Executive Director at your community or send an email to AsburyNews@Asbury.org. Associates may also submit questions via the Associate App. Tap the "Coronavirus Updates" folder in Resources, then open the "Coronavirus Questions Form" to send an inquiry.

Thank you for choosing to live or work at Asbury.

Sincerely,

Doug Leidig