

Let Your Life Shine...Brighter Together! ✨
**NORMANDIE
RIDGE**

an Albright Care Services Retirement Living Community

March 3, 2020

Dear Family Member:

We are writing to let you know that Normandie Ridge is taking special precautions with visitors and residents for the next few weeks because of an increase of illness (flu/coronavirus) in the surrounding community. Although anyone can get this illness, it is most serious in the elderly, people with chronic illnesses (such as lung disease, cancer, heart disease, or diabetes), or those with weakened immune systems. This illness can also spread very easily.

We are committed to doing everything possible to protect our residents. First, we have separated the resident(s) who are sick to reduce their contact with other residents. Also, staff members will follow very specific infection control measures during this period.

While we are not restricting visitors to the facility at this time, you will see signs posted asking for your help in taking precautions to help us protect our residents. We ask that you do the following to help us prevent further spread of flu among residents:

- Do not visit the facility if you know you are sick. Wait to visit until you have been without symptoms for at least 48 hours.
- If visiting a resident who is ill, please see the nurse prior to entering the room, as you will need to be instructed on special precautions to take, such as wearing a mask and gloves.
- Wash your hands upon arrival to the facility and after your visit is over.
- Get a flu shot if you have not already done so.

We appreciate your cooperation in helping us to manage this situation and will let you know when these special precautions are no longer necessary. If you have any questions in the meantime, please contact the Director of Nursing, Jessica Weaver at 717-718-1571.

Sincerely,



Lauren R. Dieter,
NHA Executive Director