

Let Your Life Shine...Brighter Together! ✨
**NORMANDIE
RIDGE**

an Albright Care Services Retirement Living Community

March 12, 2020

Dear Resident/Family Member:

We are writing to let you know that Normandie Ridge is taking special precautions with visitors and residents for the next few weeks because of an increase of Coronavirus in the facility. Although anyone can get this illness, it is most serious in the elderly, people with chronic illnesses (such as lung disease, cancer, heart disease, or diabetes), or those with weakened immune systems. This illness can also spread very easily.

We are committed to doing everything possible to protect our residents. First, we have separated the resident(s) who are sick to reduce their contact with other residents. Also, staff members will follow very specific infection control measures during this period.

Due to the nature of this illness, you will see signs posted requesting no visitors at this time. We are asking that you do not visit our facility until our special precautions are no longer necessary. This will support the efforts to reduce the spread of this illness. We apologize for this inconvenience. We understand your time is important with your loved one, so we encourage you to call in via 717-764-6262 to check on your family member on a daily basis if needed. We can also assist to facetime, skype or talk on the phone if needed.

We appreciate your cooperation in helping us to manage this situation and will let you know when these special precautions are no longer necessary. If you have any questions in the meantime, please contact the Home Health Administrator, Robin Halcomb at 717-718-2901.

Sincerely,



Lauren R. Dieter,
NHA Executive Director