

Let Your Life Shine...Brighter Together! ✨
**NORMANDIE
RIDGE**

an Albright Care Services Retirement Living Community

M E M O R A N D U M

DATE: March 24, 2020
TO: Normandie Ridge Residents
FROM: Lauren Dieter, Executive Director
RE: **Updates**

Please note the following updates as of 3/24/2020:

1. Visiting is still restricted on the Normandie Ridge Campus entirely. We are asking visitors to not come onto the campus at all. They may drop stuff at the front door. There is no visiting in the atrium area, or on the campus at all (including "in-car visits" in the parking lot and sitting outside together). Please remember, every person outside of this community who comes to the campus poses another risk of exposure to our residents.
2. You will be required to wash your hands when entering the main building PRIOR to being screened (effective 3/24/2020). This is to protect you and the team members who are doing the screening. This is mandatory. You will not be able to go and come back in.
3. The front entrance continues to close at 8pm. The nursing entrance is monitored after 8 pm. At this time, we do not have the staff to monitor IL residents coming into the building after 8pm, and you may not walk through nursing. Please note: I am asking that if you go somewhere you must return prior to 8PM as we cannot have you walking through nursing at this time.

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4. Effective immediately, no food orders will be taken at the cafe counter. All orders must be called in to 717-718-9310. Please call ahead and place your order. The staff will give you an approximate wait time and then you may pick it up. For those residents who continue to go out into the general population (ex: grocery stores), I am asking that you do not come to pick up food and instead let us deliver it. Every time someone goes out the risk of exposure to the COVID 19 virus is increased. Limiting exposure to the greater York Community will help protect the NR community. We currently have to try and control the exposure from staff already, so we would like to minimize the risk.
5. There has been a confirmed case of an employee at York Hospital and many in York County. There has also been a confirmed case amongst IL residents in another Asbury Community. Please remember these restrictions are mandatory to decrease our risk of it spreading throughout our community.
6. To provide even better communication to you, we are asking if you have not already done so, that you update your email address with us. Please call the front desk, if you have not recently provided this information to Meagan.

Please feel free to email me at lauren.dieter@albrightcare.org, or call me at 717-718-1027 for any questions or clarifications.