

Sent by the Executive Director on April 22, 2020.

Dear Family Members,

Ensuring that we provide a safe and healthy environment for those who work and live at our communities is our top priority. The coronavirus situation is a dynamic one and, as you know, in combating COVID-19 we have taken many measures with a focus on safety and well-being.

Working in this new reality has required us to think about how we can serve differently. Our associates are coming up with unique and out-of-the-box ways to serve and today I want to share a few of these examples.

- Fifteen special birthday dinners were delivered to Residential Living residents last week by Executive Chef Patricia Graziano and Dining Room Manager Amber Leonheart, complete with an individual birthday cupcake!



- Joanne, a resident in OakView, won a coloring contest (and a box of Ghirardelli Chocolates) with her Easter picture!



- Residents at ForestView (pictured below) enjoyed choosing treats for their own tasty trail mix, which was prepared by the Resident Life team.



Catch more stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#).

Please feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Here is a brief update as well as a few reminders on how we are addressing the challenges COVID-19 presents.

Updates for this week:

- **Earth Day is Today:** As we commemorate the 50th anniversary of Earth Day today, Wednesday, April 22, we wanted to share something special – our **Virtual Earth Day Event Guide** – brought to you in partnership with Sodexo. Simply click on the link for dozens of educational and fun virtual tours, resources, films, and games. As you continue to remain at home and practice physical distancing in response to COVID-19, we hope that this will provide some engaging ways for you to celebrate and honor our Earth's wonders. Thank you for joining us in doing all the good we can for Mother Earth and for each other.

- **Getting Some Fresh Air:** Individual and community patios will be opening soon for residents to get some fresh air, and walking paths around the community are also accessible. Residents should remember to wear masks and practice physical distance (at least six feet of distance). Residents in Residential Living and Garden Homes are permitted to walk outside with a mask and should also practice physical distancing. OakView Personal Care residents are able to sit out on the patio and are encouraged to wear a mask and sit at least 6 feet apart. Those in ForestView Health Care Center will be permitted to go outside to get fresh air with a caregiver. The caregiver will wear a mask and the resident will wear a mask, if able.

Reminders:

- **COVID-19 - Staying updated:** As a reminder, you can go to [Asbury.org/COVID19](https://www.asbury.org/COVID19) to learn more on how we're combating COVID-19. If you have any questions, please call our dedicated number related to COVID-19 at 301-250-2115
- **Masks:** Residents are reminded of the mandate by Governor Wolf, they must wear masks when out of their apartment or garden home.
- **Visitation:** The visitation limitations remain in place, which means only essential visitors are allowed into the community. There is no deviation on this, as we strictly follow CDC and CMS guidelines on this measure. Visitation continues to be for essential visits only. Every associate and essential visitor undergoes a daily temperature check upon arrival and departure at our screening station.
- **Want to drop something off?** As a reminder, here are rules and precautions we have in place for our community: If you would like to drop something off for a **Springhill or OakView resident**, please deliver these items to the main entrance of Springhill. Please label the items with the resident's name and apartment/garden home number and it will be delivered to them. Staff will bring the items to the resident. Dropping off items at patio doors is NOT permitted. Family members are NOT permitted to visit on resident patios or participate in walks around the community.

If you would like to drop something off for a **ForestView resident**, please deliver these items to the main entrance of ForestView. Please label the items with the resident's name and room number and it will be delivered to them.

- **Assistance with communication:** We are working with residents and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or [Katie MacKenzie](#) in Residential Living (814-860-7015), [Lori Burek](#) in OakView (814-860-7016), and [Breanna Klenz](#) in ForestView (814-860-7120) if you'd like to help in setting up such a call.
- **Have questions?** Please call our dedicated number for questions related to COVID-19 at 301-250-2115.

We have said it often, we will continue to say it: We are **#AsburyStrong**, and together we will get through this challenge.