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[Questions](#)

[SpringhillErie.org](http://SpringhillErie.org)

*This message is going to associates, and to residents and family members on our community distribution list.*

April 27, 2020

Dear Residents, Family Members & Associates,

As you have probably heard, Pennsylvania Gov. Wolf has announced guidelines for a phased-in reopening of some businesses in the state. Here at Springhill, the safety and well-being of those who live and work here remains our top priority, and ***we have no plans to lift restrictions or remove protocols for screening or infection control that have been put into place.*** Pennsylvania's reopening plan does not change restrictions or screening requirements currently in place at communities like ours until the last phase. **We must continue to be guided by the Centers for Disease Control & Prevention (CDC), Centers for Medicaid & Medicare Services (CMS), and our state health departments, and continue to exercise an abundance of caution.**

Our current measures include not only continuing the screening practices in place and limiting visitation to only essential visitors, but also keeping dining areas closed and continuing delivery-only service. Families or other visitors dropping off items must continue to follow our community procedure that has been shared with you. Under no circumstances should anyone go directly to a resident's home or try to enter through a side entrance in order to avoid the screening processes in place. Violating these measures puts the entire community at risk, you and your fellow residents and associates included.

As we begin to have nicer spring days, we encourage residents to take walks outside, and garden if that is a hobby you have enjoyed doing on the campus. While you enjoy the fresh air, or work in the garden, abide by the guideline to always wear a mask no matter if you are inside a campus building or outside on the grounds. And, of course, always wear a mask when interacting with others. Please continue to practice good health hygiene and physical distancing (keeping at least 6 feet of distance from others).

I realize some of the measures and precautions we have put in place have caused some difficulties, but please know we are doing everything in our power to keep our community safe as we combat COVID-19. Many associates are making sacrifices at home – including choosing not to live with, or see, adult children or grandchildren since this pandemic began. Our associates remain committed to their sacred work in serving Springhill residents. And we need you to do the same. Remember, we are all in this together.

We will continue to keep you updated on any developments here at our community, and with an abundance of caution, we will safely and deliberately work through any changes together.

As always, you can visit the COVID-19 Communications Hub at [Asbury.org/COVID19](https://www.asbury.org/COVID19) where you can view updates and information for Asbury communities, including for Springhill. Have questions? Please call our dedicated number for questions related to COVID-19 at 301-250-2115.

Thank you for your continued support during this difficult time. Your cooperation and encouragement is greatly appreciated.

Sincerely,  
Jane E. Gibson  
Executive Director