Greetings all,

I was recently asked by a resident, “Why has our community been successful in battling COVID 19?” I have to admit that I am cautious to return an answer as there are so many uncertainties in relation to this pandemic and we certainly have a long road ahead of us. But I can say with confidence that we will continue our hard work to keep this community safe for all those who live and work here.

I will share some specific and general observations about things that we are doing that have certainly helped our position here at Asbury Solomons.

- The Asbury COVID-19 Command Center at the Asbury Support and Collaboration Center (ASCC), which consists of operational, clinical and human resources leaders, disseminates information and responds to new CDC, CMS, and governmental requirements quickly for all Asbury Communities.
- I participate in daily (7 days a week) interactive, informational video conference meetings that take place with the Command Center and all eight Asbury continuing care retirement communities and home services teams to ensure seamless, timely, and coordinated response and communication.
- Our team at Asbury Solomons addressed essential initial actions in early March (single point of entry, dining delivery, visitation restrictions, etc.) quickly using in-house resources (staff, supplies, etc.). We have adjusted accordingly based on CDC and state guidance and requirements, and in consultation with the Command Center.
- Asbury Solomons quickly distributes vital communications to residents, associates, and family members through TailoredMail, Touchtown, USPS, cubbies, and our associate app, Red e App.
• Asbury Solomons obtained necessary personal protective equipment (PPE) through the Asbury Procurement Department, national vendors, other Asbury communities, and the Calvert County Health Department.
• Cloth masks were provided free to staff and residents because of the donations of many ... thank you so much to the generosity of time and talent of our Asbury Stitchers!
• Associates have been flexible and accommodating to changing work routines and needs. Our associates are so committed to serving this community every day!
• Residents and associates continue to be compliant in staying-at-home by traveling for essential reasons only, maintaining physical distance, and wearing masks as appropriate.
• All associates diligently perform all infection control practices.
• Associates providing screening upon entrance and exit to our community consistently follow all processes and procedures to keep the community safe.

Certainly, there is more I could share here. In my mind, these are the BIG things that are keeping us safe. I thank every one of you for being patient and understanding during this time. Thank you to the associates for going the extra mile every day.

When this is all said and done (and, it will be), we will celebrate together as a community. Stay well.

Sincerely,

[Signature]