



[Questions](#)

BethanyVillage.org

This message is going to family members on our community distribution list.

Dear Family Members,

Our work as associates is rewarding. We chose this calling because we not only have the capability, but also the heart, to perform such sacred work for those we serve. We love what we do. And we so appreciate when we hear how our efforts are making a difference.

You'll remember that recently we opened up the opportunity for you to share your notes of thanks with our teams. We received many inspiring and heartwarming messages. Here's one from Mary Martin that we want to share:



"Thank you all so much for your caring service. It is so hard to live far from my mother at this time. It is so reassuring to know she is living in such a special community. You all go above and beyond to become another family for the residents to lean on. I'm sure this has put an extra burden on you and your families ...please know we are forever grateful. Thank you again."

MARY MARTIN

We will make sure associates know how appreciated they are by sharing with them your messages through our associate app, email distribution, as well as colorful flyers. Managers will also be sharing these thank yous with their individual teams. So, rest assured, our associates will get the message that the work they are doing is extraordinary!

If you'd like to share a note of thanks, please ***click here to launch a form*** where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

Looking Ahead

Last Friday, you will recall [we sent this communication \(COVID-19: Paths to Reopening\)](#) to all associates, residents and family members across the Asbury organization. As you have likely heard, the federal government, as well as the states Asbury operates in, have started announcing reopening plans. While each of the plans has a different name, they all share common themes:

- The paths to reopening must be gradual, steady, and responsible for prioritizing the health and safety of all citizens.
- Reopening plans are road maps, not calendars, because the virus will dictate the speed based on the flattening of the curve.
- Everyone must act responsibly by following guidelines for hand and cough hygiene, social distancing, and wearing masks and other protective equipment as recommended.

Keep in mind that reopening is not like turning on a light switch. Think of it as slowly turning up a dimmer switch. The process will take weeks, and months in some areas, as we adjust to a new normal. Stay tuned for a communication next week with more information specific to our community.

Lifting up some of the good work happening here

Associates continue to find unique ways to serve residents. Many associates have taken on new roles or extra responsibilities in our "new normal" and are showing daily what our mission means as we "do all the good we can for those we serve." Last week, associates did their best to make Mother's Day special for women across the campus. The Resident Life Office delivered goodie bags to all the women at Bethany. Each bag included various kinds of teas, honey stick, and shortbread cookies. Earlier in the month, the dining team, along with our Sodexo partners, offered a way for families to send an assortment of truffles with a personalized message to their loved ones. Our dining team took it a step

further by taking those messages from family and hand writing them onto a greeting card.



Couple Weeks of Celebration

You may know that we just wrapped up [National Nurses Week](#). We hosted several events across the community to lift up our nurses. We are grateful for their extraordinary work especially during this pandemic. This week, the celebration continues with Nursing Home Week, and we will continue to focus on the outstanding team we have here!



Catch more stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#). Please also feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Recurring Reminders:

- **Older Americans Month:** This year's Older American's Month theme is "*Make your Mark.*" Each week, our team at Bethany Village is sending out 2 questions for residents to self-reflect and answer over the month. We will also be including associates in this process and asking them to share how Bethany Village residents have "made a mark" on their lives.
- **COVID-19 - Staying updated:** As a reminder, you can go to [Asbury.org/COVID19](https://www.asbury.org/COVID19) to learn more on how we're combating COVID-19. If you have any questions, please call our dedicated number related to COVID-19 at 301-250-2115

- **Reminder About Masks:** We ask that everyone wear a mask when they leave their home. Residents, individuals, and community organizations are sewing handmade masks for donations to residents and associates.
- **BV Channel Programming:** We continue to offer a variety of entertainment on the Bethany Village Campus TV Station (Channel 956). [Click here to view this week's programming schedule.](#)
- **Getting Some Fresh Air:** There are lovely walking paths located on both the East and West campuses and we encourage residents to take time to enjoy some fresh air (while practicing physical distancing and proper use of masks, of course). The walking path loops vary in distances ranging from 0.25 miles to 2 miles.
- **Visitation:** The visitation limitations remain in place, which means only essential visitors are allowed into the community. There is no deviation on this, as we strictly follow CDC and CMS guidelines on this measure. Visitation continues to be for essential visits only. Every associate and essential visitor undergoes a daily temperature check upon arrival and departure at our screening station.
- **Asbury Home Services at Bethany Village:** Asbury Home Services is on campus and ready to assist, providing a [wide range of support services](#). Contact Chris Miller at (717) 591-8332, chmiller@asbury.org or online today. We look forward to serving you!
- **Want to drop something off?** As a reminder, here are rules and precautions we have in place for our community:
 - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
 - Life-sustaining packages only.
 - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
 - No food or treats are being accepted for associates, though we thank you for your kindness.
- **Dining:** Our Dining teams are taking additional safety measures, having closed dining venues on campus, while providing safe, individualized meals to residents in their homes without additional delivery fees.
 - We recently started offering "The BV Grocery Bag." This collection features an assortment of groceries and supplies that can be purchased at

a flat rate. [Click here to see what's included.](#)

- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you'd like to help in setting up such a call, please contact:
 - For The Oaks, contact Jane at JDelsordo@asbury.org
 - For MapleWood, contact Susan at SCrossley@asbury.org
 - For Residential Living, contact Justin at JMargut@asbury.org

We have said it often, we will continue to say it: We are **#AsburyStrong**, and together we will get through this challenge.

We appreciate your patience and understanding during this unprecedented time.

Sincerely,

Brian Grundusky,
Executive Director