



This message is going to employees, residents and family members on our community distribution list.

May 29, 2020

Dear Residents, Family Members & Employees,

As the scope and severity of the COVID-19 pandemic became apparent, our unrelenting focus has been the health, safety, and welfare of our residents and employees. We quickly organized and engaged all internal resources on this mission and have consistently sought support from external resources as they have been made available to us. Our response efforts are led by the Asbury COVID-19 Incident Command Center (a.k.a. Command Center), comprised of highly dedicated and experienced professionals, working in coordination with the campus clinical and administrative teams.

While the organization and the world learned the characteristics of the new disease, we also strove to develop processes aimed at identifying those residents who were appropriate to test for COVID-19, and worked tirelessly to secure tests as soon as practicable. Further, we implemented comprehensive screening procedures to identify individuals within our workforce who may carry the disease, removed them from service consistent with the guidelines, and referred them to their primary care physicians for further evaluation based on the screening criteria.

Tennessee has called for testing of health care and assisted living residents and employees. As I shared previously, we have been awaiting testing materials and additional information from the TN Department of Health. We are currently expecting Asbury Place Maryville health care residents and employees to be tested on June 3rd and 4th. The timeline for testing assisted living residents and employees is not yet known. Clinical resources from Asbury Communities in conjunction with Asbury Place Maryville leadership are completing preparations for the testing process.

Results will be first communicated to the employees and residents/resident representatives. Any health care residents testing positive will be in special rooms that have been identified in advance with the intent to meet the specific needs of residents

with COVID-19. Staff will provide individual support and services following CDC infection control protocols. Employees who test positive will follow physician notification and self-quarantine protocols established by the CDC. Our clinical teams will also conduct internal contact tracing and remain in touch to monitor the progress of these employees, and follow CDC/CMS guidelines regarding the timeline for safe return to work.

Please be aware that the number of pending COVID-19 test results for health care residents and employees will fluctuate during this time period. As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at [Asbury.org/COVID19](https://www.asbury.org/COVID19).

Additionally, we continue to:

- Follow CDC and CMS guidance, best practices and infection control protocols and procedures
- Restrict visitation and group activities
- Offer virtual social connections for families and loved ones
- Screen residents, employees and essential visitors
- Implement evolving regulations and governmental agency expectations
- Share timely communication with residents, employees and family members

Our top priority will remain the health, safety and welfare of the residents we serve and the employees who fulfill their higher purpose by performing sacred work. We thank you for your support and understanding during these unprecedented times.

Sincerely,

A handwritten signature in black ink, appearing to read "David B. Wildgen". The signature is fluid and cursive, with a long horizontal stroke at the end.

David B. Wildgen
Executive Director