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[Questions](#)

[AsburyMethodistVillage.org](http://AsburyMethodistVillage.org)

*This message is going to associates, and to residents and family members on our community distribution list.*

## A message from Michele Potter, Executive Director

June 12, 2020

Dear Residents, Family Members & Associates,

Masks. Yes, masks! That's the topic I want to lead with today. For the foreseeable future, masks are here to stay and are very much a part of our wardrobe (*not to mention another way we can all show off some individuality and style, too ... I've seen some pretty creative masks around the community lately!*).

As you know, **associates are required to wear appropriate masks** at the community based on their role and interaction with others. Associates also don proper Personal Protective Equipment (PPE) when required.

### **For residents:**

- Masks must be worn outside of your personal residence.
- A mask must also be worn when an associate is in your home providing service. If you are not wearing a mask when an associate arrives to provide service, the associate will ask you to please put on a mask before entering and beginning their service. If a mask is not put on then the associate will not be able to provide the service.
- Residents should also wear masks outdoors when someone is within 6 feet of you.

- Please also note that it is important to wear a clean mask! It is recommended that cloth and fabric masks be washed after each use.
- We have a large quantity of new cloth masks for resident use. Please see a concierge if you would like one.

**Some info about masks that applies to residents and associates:**

- The CDC and leading health experts continue to say that wearing a mask when in public is critical to stopping the spread and containing the virus. Wearing a mask, along with good hand and health hygiene, is especially important when in public or when at the grocery store or other locations you may need to visit.
- Looking for the proper way to wear a mask? Here's associate Liz Luhanga who is wearing a mask properly:



- And ... remember, *“My mask protects you; your mask protects me.”*

Thank you for continuing your commitment to keeping our community safe. Mask wearing is critical. I know it's not ideal, and it sometimes can be uncomfortable especially in the warm weather, but we're all in this together. Stay safe, remain smart and enjoy all that our community has to offer!

## COVID-19 Testing Update

I would like to thank all those who have been involved in COVID-19 testing here at our community. We have completed several rounds of testing, including more than 750

Resident Living residents earlier this month and a number of private duty caregivers this week.

***All told, more than 2,000 COVID-19 tests have been performed here since May 1.*** I am grateful for all of the work that has gone into the planning, coordination and execution of the testing events. It's a collective effort of many residents and associates who have worked together to ensure the best experience possible.

As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at [Asbury.org/COVID19](https://www.asbury.org/COVID19). If you have any questions, please call our dedicated number related to COVID-19 at 301-250-2115.

***I also want to remind you that testing represents only a “snapshot” in time regarding the virus. The risk of exposure is still very real and precautions must be maintained.***

## Residents show support during local demonstration



**Residents came out to support Black Lives Matter during Gaithersburg’s March for Justice on Sunday.** Residents safely participated from the community grounds alongside the Odenhal Ave. fence line. [View a video here](#) or by clicking the image above.

## Messages of appreciation

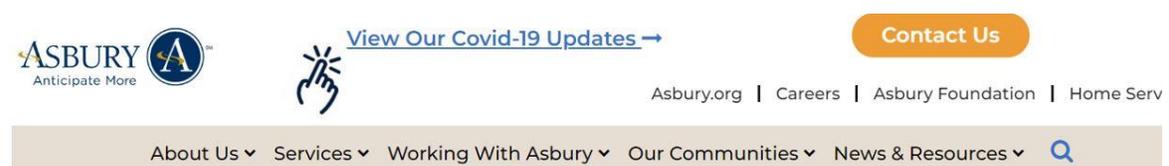
The heartwarming thank-you notes continue to pour in for associates. It's energizing to receive and share the feedback you're sending along to us about the work we're doing for those we serve. We are so appreciative of those messages, like this one recently

received from residents Dave and Jane Reiser:

***"Many, many thanks to ALL the associates on our campus. You have all been here for us. The meals are fabulous, the cleaning of public areas is exceptional, and your care and compassion are evident in everything you do. We thrive because of YOU. We are very appreciative of the excellent care we are given. Hats off to the administration, all associates, health care staff, food services, housekeeping, and the Foundation. Asbury Strong!!! We will get through this!"***

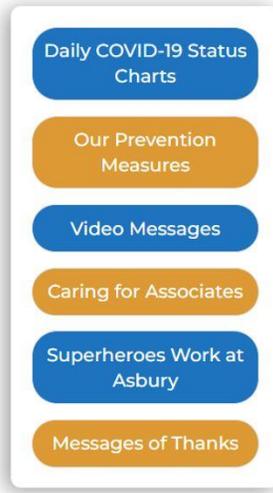
If you'd like to share a note of thanks, [please click here to launch a form](#) where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

## Website update & reminder



We have reorganized our COVID-19 Communications Hub to provide more information. You can still get to our information from our “View our COVID-19 Updates” link in the top navigation bar (see example above) and via [Asbury.org/COVID19](https://www.asbury.org/COVID19). On the revised page (below), you can find the daily status charts in the first blue button on the side bar. We hope you’ll take a moment to view messages of thanks that residents and family members have been sending in.

## Asbury COVID-19 Communication Hub



Asbury Communities operates eight continuing care retirement communities in Maryland, Pennsylvania, and Tennessee serving approximately 4,300 residents and employing 2,800 associates. Ensuring that we provide a safe and healthy environment for those who work and live at our communities is our highest priority. Please click the Prevention Measures button for detailed information about our early and ongoing prevention and response measures.

Our journey through this unprecedented challenge is continually evolving. It is led by the COVID Incident Command Center at the Asbury Support and Collaboration Center which works collaboratively with community leadership teams, and which includes highly experienced clinicians from acute, post-acute, and senior living backgrounds, and operational experts. We are proud of the incredible work being done by our associates and grateful for the support we are receiving from our many residents and family members as we work through this pandemic together.

### Important Messages

- See our Communications Archive at bottom of page.

### Reminder:

- If you are requesting to have essential visitors on campus, you must first contact Karen Hood ([KHood@asbury.org](mailto:KHood@asbury.org); 301-216-4276) or Stephanie Sabine ([SSabine@asbury.org](mailto:SSabine@asbury.org); 301-216-4337) and wait to receive confirmation. Once approved, the essential visitor's name will be added to the approved visitor list at the gatehouse.

## Paths to reopening update

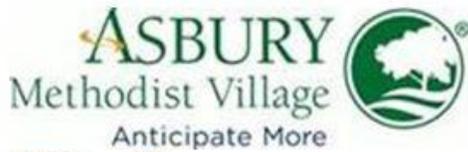
- We continue to work closely with the Command Center on the plans for reopening. Watch for exciting news next week about visitation opportunities!
- Details are also being worked out that will support the phased reopening of some services in the very near future.
- Asbury President & CEO Doug Leidig previously shared that “reopening is not like turning on a light switch. Think of it as slowly turning up a dimmer switch.” I want to remind you that senior communities such as ours lag for good reason behind these phased-in reopenings. It's a slow turn of the "dimmer" switch, if you will, and for good reason: we are guided by the many different plans and requirements placed upon us by numerous federal, state and local agencies.

We are all in this together. Thank you for your continued understanding and cooperation.  
We are #AsburyStrong!

Sincerely,

**Michele Potter**

**Executive Director**



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[www.facebook.com/asburymethodistvillage](https://www.facebook.com/asburymethodistvillage)

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*Doing all the good we can by providing exceptional  
lifestyle opportunities to those we serve.*