



[Questions](#)

BethanyVillage.org

This message is going to associates, and to residents and family members on our community distribution list.

June 12, 2020

Dear Residents, Family Members & Associates,

Masks. Yes, masks! That's the topic I want to lead with today. For the foreseeable future, masks are here to stay and are very much a part of our wardrobe (*not to mention another way we can all show off some individuality and style, too ... I've seen some pretty creative masks around the community lately!*).

As you know, **associates are required to wear appropriate masks** at the community based on their role and interaction with others. Associates also don proper Personal Protective Equipment (PPE) when required.

For residents:

- Masks must be worn outside of your personal residence.
- A mask must also be worn when an associate is in your home providing service. If you are not wearing a mask when an associate arrives to provide service, the associate will ask you to please put on a mask before entering and beginning their service. If a mask is not put on then the associate will not be able to provide the service.

- Residents should also wear masks outdoors when someone is within 6 feet of you.
- Please also note that it is important to wear a clean mask! It is recommended that cloth and fabric masks be washed after each use.
- We have a large quantity of new cloth masks for resident use. If you would like one, please contact Kristin Juchem in the Resident Life Office via email kjuchem@asbury.org or phone at 717-591-8021.

Some info about masks that applies to residents and associates:

- The CDC and leading health experts continue to say that wearing a mask when in public is critical to stopping the spread and containing the virus. Wearing a mask, along with good hand and health hygiene, is especially important when in public or when at the grocery store or other locations you may need to visit.
- Looking for the proper way to wear a mask? Here are several residents properly wearing masks (and practicing physical distancing, too!):



- And ... remember, *“My mask protects you; your mask protects me.”*

Thank you for continuing your commitment to keeping our community safe. Mask wearing is critical. I know it's not ideal, and it sometimes can be uncomfortable especially in the warm weather, but we're all in this together. Stay safe, remain smart and enjoy all that our community has to offer!

Father's Day

A Father's Day gift option for dad: chocolate truffles!

We recognize that we're in the midst of a most unique and challenging time. This year's Father's Day holiday just like the Mother's Day celebration last month, will certainly look different due to the measures and precautions in place. Here at Bethany Village, we want to make this a little less of a "challenge" as you shop for Father's Day gifts. Asbury and Sodexo would like to offer you the opportunity to send your Bethany Village family member a special Father's Day gift -- chocolate truffles! [Please view the flyer here](#). Order deadline is June 18.

Additionally, there is a special menu planned for Father's Day. [Learn more here](#).

Lifting up some of the good work happening here

Associates continue to find unique ways to serve residents. Here's a fun story to share:



More wishes were granted in Assisted Living this week! When more than half of the residents listed pizza on their wish list as something that they wished they had, MapleWood Administrator Bridget Walling hatched an idea to have a pizza party that would not only put a smile on residents' faces but satisfy their wish as well! She met with Food Services Manager Audrey Winter to test ingredients for a perfect pizza recipe that would keep well for delivery. When they were satisfied with the results, they scheduled each floor to receive their pizza treat on a different evening during the week. Every resident received their own personal pizza, beautifully executed by Executive Chef Shawn Witman. What a delicious wish!

Catch more stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#). Please also feel free to

forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Here's a GEM!



All across the Asbury system, we lift up associates with GEMs, which stands for associates who Go the Extra Mile! GEMs are given for a job well done from associate-to-associate. So far this year we have had more than 180 GEMs given at our community and today I want to lift up a special one.

Debbie Barris thinks Connie Lindsay is a GEM!

"Connie has been simply amazing. She is a beautician working outside of her comfort zone for the past 8 weeks. She has worked evenings and weekends to help with meals for residents, manning the screening tables, and has even helped with bingo. She has done it all with a caring demeanor and a smile on her face. She has proven to be an exceptional associate during this unusual time. Thank you, Connie, for your dedication and willingness to help in a time of need."

Messages of appreciation

More than 145 messages of thanks from family members and residents have come in for associates across the Asbury system in recent weeks. We are so appreciative of those messages, like this one we recently received:

"We were so impressed at how quickly the administration and Bethany Village associates responded to the COVID-19 situation. They adjusted to make us safe

but still thought of many unique ways to keep us social, entertained and ways to keep us moving. We can't see their smiles, but we can see it in their eyes as they pass by and say 'Hi.' We appreciate all that is being done to keep us safe and happy."

If you'd like to share a note of thanks, [please click here to launch a form](#) where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

Website update & reminders



[View Our Covid-19 Updates](#) →

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We have reorganized our COVID-19 Communications Hub to provide more information. You can still get to our information from our “View our COVID-19 Updates” link in the top navigation bar (see example above) and via [Asbury.org/COVID19](#). On the revised page (below), you can find the daily status charts in the first blue button on the side bar. We hope you'll take a moment to view messages of thanks that residents and family members have been sending in.

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Asbury COVID-19 Communication Hub

Daily COVID-19 Status Charts

Our Prevention Measures

Video Messages

Caring for Associates

Superheroes Work at Asbury

Messages of Thanks

Asbury Communities operates eight continuing care retirement communities in Maryland, Pennsylvania, and Tennessee serving approximately 4,300 residents and employing 2,800 associates. Ensuring that we provide a safe and healthy environment for those who live at our communities is our highest priority. Please click the Prevention Measures button for detailed information about our early and ongoing prevention and response measures.

Our journey through this unprecedented challenge is continually evolving. It is led by the COVID Incident Command Center at the Asbury Support and Collaboration Center which works collaboratively with community leadership teams, and which includes highly experienced clinicians from acute, post-acute, and senior living backgrounds, and open experts. We are proud of the incredible work being done by our associates and grateful for the support we are receiving from our many residents and family members as we work through this pandemic together.

Important Messages

- See our Communications Archive at bottom of page.

Reminders:

- **Asbury Home Services at Bethany Village:** Asbury Home Services is on campus and ready to assist, providing a [wide range of support services](#). Contact Chris Miller at (717) 591-8332, chmiller@asbury.org or online today. We look forward to serving you!
- **Want to drop something off?** As a reminder, here are the precautions we have in place for our community:
 - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
 - Life-sustaining packages only.
 - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
 - No food or treats are being accepted for associates, though we thank you for your kindness.
- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you'd like to help in setting up such a call, please contact:
 - For The Oaks, contact Jane at JDelsordo@asbury.org
 - For MapleWood, contact Susan at SCrossley@asbury.org
 - For Residential Living, contact Justin at JMargut@asbury.org

Paths to reopening update

- We continue to work closely with the Command Center on the plans for reopening. Watch for exciting news next week about visitation opportunities!
- Details are also being worked out that will support the phased reopening of some services in the very near future.
- Asbury President & CEO Doug Leidig previously shared that "reopening is not like turning on a light switch. Think of it as slowly turning up a dimmer switch." I want to remind you that senior communities such as ours lag for good reason behind these phased-in reopenings. It's a slow turn of the "dimmer" switch, if you will, and for good reason: we are guided by the many different plans and requirements placed upon us by numerous federal, state

and local agencies.

We are all in this together. Thank you for your continued understanding and cooperation. We are #AsburyStrong!

Sincerely,

Brian D. Grundusky, MHA, NHA
Executive Director



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