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SpringhillErie.org

This message is going to residents and family members on our community distribution list.

June 18, 2020

Dear Residents and Family Members,

Last week I ended my message with a Paths to Reopening update to watch for news this week about visitation. I am grateful to everyone for the extraordinary efforts to keep our wonderful community as safe as possible during a world-wide pandemic. I am excited to share several new opportunities for visitation in different levels of care in our community.

As we continue on our Path to Reopening, it is important to keep in mind that if we experience new positive COVID-19 cases, we will need to reverse direction and limit visitation again. I am reminded of a quote I have previously shared, "Each and every one of us has an obligation to exercise personal responsibility for ourselves, for our families, for our coworkers and for our neighbors." As residents and family members of Springhill, I once again urge you to take the obligation of responsibility for one another seriously. And I ask you to join me and the leaders of our community in our commitment to continue to make the health, safety and well-being of all who live and work here our highest priority. We all have a responsibility to support and protect each other.

Effective Monday, June 22, the following visitation opportunities will be in effect.

Our team needs time to complete the final arrangements, and I thank you for not putting our team in an awkward position this weekend of having to turn visitors away. I appreciate your cooperation and commitment to abide by the guidance for the visitation and make wise choices as you engage in the external community. We continue to be in this together!

GARDEN HOMES

- Residents are welcome to have two (2) visitors for daytime (not overnight) visits.
- We encourage visits of no longer than two (2) hours.
- Masks should be worn and physical distancing of no less than six (6) feet should be followed.
- We ask that you visit inside your residence, or on your porch/patio, rather than elsewhere on the campus or in common areas in buildings.
- Screening of visitors, according to current campus procedures, will be completed.

APARTMENTS

- Residents are welcome to have two (2) visitors for daytime (not overnight) visits.
- We encourage visits of no longer than two (2) hours.
- Masks should be worn and physical distancing of no less than six (6) feet should be followed.
- We ask that you visit inside your residence, or on your patio/balcony, rather than elsewhere on the campus or in common areas in buildings. (Even if you plan to visit on the patio, please enter through our main entrance building for screening.)
- Visitors should not share the elevator with others, and please avoid touching hard surfaces on the way to and from the apartment. We encourage the use of hand sanitizers.
- Screening of visitors is required. Screening of visitors, according to current campus procedures, will be completed.

As I have previously shared, we are guided by the many different plans and requirements placed upon us by numerous federal, state and local agencies. Visitation restrictions have not yet been lifted by the Centers for Medicare and Medicaid Services (CMS) nor our state Department of Health. We understand the impact and look forward to the day when we can share gradual lifting of the restrictions. When that time comes, we already know there will be many criteria and/or requirements that must be met, for example: COVID-19 cases in community, staffing levels, routine testing of staff, screening requirements for visitors, access to personal protective equipment, and local hospital capacity.

PERSONAL CARE

- Window visits remain in place. If your loved one lives on the second floor or if you need assistance setting up a window visit, please contact the Nursing team at 814-860-7022 for assistance.
- Windows must remain closed and masks must be worn by visitors at all times.
- Since common area visiting windows must be cleaned between visits, we ask that you keep your visit to no more than 45 minutes to allow for 15 minutes of cleaning.
- We continue to offer virtual visits for residents and their loved ones. Please contact Lori Burek at 814-860-7016 or email her at lburek@asbury.org to schedule a virtual visit.

HEALTH CARE CENTER

- Window visits remain in place. If you need assistance setting up a window visit, please contact Breanna Klenz at 814-860-7120 or email her at bklenz@asbury.org. You may also contact the charge nurse at 814-860-7131 for assistance.
- Windows must remain closed and masks must be worn by visitors at all times.
- Since common area visiting windows must be cleaned between visits, we ask that you keep your visit to no more than 45 minutes to allow for 15 minutes of cleaning.
- We continue to offer virtual visits for residents and their loved ones. Please contact Breanna Klenz at 814-860-7120 or email her at bklenz@asbury.org to schedule a virtual visit.

I appreciate your continued understanding and cooperation. The leadership team and I value the opportunity to fulfill our mission to do all the good we can for those we serve. You and your loved ones are part of our family. As I have said before, and will continue to say, we are in this together. And we will get through this together. We are #AsburyStrong.

Sincerely,

Jane E. Gibson
Executive Director

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"Help me to be less fearful of the measure of time, and more fully alive in the time that simply is. Help me to live time, not just to simply use it; to breathe it in, and return it in acts of love and presence." Avis Crowe.



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