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AsburyMethodistVillage.org

This message is going to associates, and to residents and family members on our community distribution list.

A message from Michele Potter, Executive Director

July 1, 2020

Dear Residents, Family Members & Associates,

As we officially enter summer and head into the July 4th holiday, it's a time of transition here at Asbury Methodist Village. The CDC, as well as state and local health authorities, are lifting some of the restrictions due to COVID-19. We have shared previously how we are handling phased-in reopenings (you'll find some of that detailed info below as a reminder), and in anything we do, we remain committed to minimizing exposure of the virus to residents, families and associates.

We continue many of the measures we've had in place throughout this pandemic, such as the screening stations, requiring masks and physical distancing when moving about the community, and reminding and encouraging good health and hand hygiene. In recent weeks we've also announced some opportunities for visitation that vary by level of care. And, in collaboration with the Asbury Communities COVID-19 Command Center, we continue to follow state and local direction in seeking safe ways to reopen or restart certain services. It is important to keep in mind, if we experience new positive COVID-19 cases, we will need to reverse direction and limit visitation again.

Our ask for patience and understanding remains consistent! Thank you for working with us as we find our way through this challenge together.

I wish you a very happy and safe (and physically distanced!) July 4th!

COVID-19 update

As many of you know, we have completed multiple rounds of COVID-19 testing over the past two months, totaling well over 2,000 tests performed. We have had our challenges here like many other nursing centers have across the country. I want to thank Asbury Methodist Village associates, especially those in the Wilson Health Care Center, for their truly exemplary and dedicated work for those we serve.

This has not been easy. There have been tough days; and now we are seeing better days. We also know our commitment to minimizing exposure to the virus and optimizing the health and safety of those we serve is our highest priority. We will not waver from this endeavor and we thank residents and families for partnering with us to ensure the experience possible for those we serve.

These associates, these professionals, have inspired me, and I'm grateful for their efforts. Their teamwork has shown through. For associates who truly go above and beyond, we call them GEMs -- for **G**oing the **E**xtra **M**ile. AMV is full of GEMs. Thank you for the opportunity to serve you, and alongside you. We are #AsburyStrong.

July 4th: Independence Day

As part of the 4th of July festivities on campus, our Dining Department is offering a special "cookout-style" menu for residents. Happy Independence Day to all!

Lifting up some of the good work happening here

Associates continue to find unique ways to serve residents. Here's a fun story to share:

Last week we celebrated "Call Center Operators Week" and want to give a big shout out to our Gatehouse coordinators who admit visitors, route phone calls and do a whole lot more to keep our campus on track! Thank you to our Gatehouse coordinators, and to all call center operators who perform such an important role!

Catch more stories about the great work associates are doing all across the Asbury system by going to our [Super Heroes Work Here page](#). Please also feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to [click this link to sign up](#) for the appropriate list for our community.

Messages of appreciation

More than 170 messages of thanks from family members and residents have come in for associates across the Asbury system in recent weeks. We are so appreciative of those messages, like the one below from residents Hal and Jan Garman:

"The Associates have been wonderful! You have worked very hard every day but especially during this pandemic. You clean our homes and our public spaces and prepare and bring us wonderful meals night after night. You do it in such a friendly and caring manner. We love you all!"

If you'd like to share a note of thanks, [please click here to launch a form](#) where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

Updates and reminders

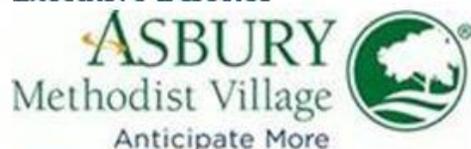
- **Reminder about visitors to Residential Living**
 - Residents are welcome to have **two (2) visitors** for daytime (not overnight) visits.
 - We encourage visits of no longer than two (2) hours.
 - Masks should be worn and physical distancing of no less than six (6) feet should be followed.
 - We ask that you visit inside your residence, or on your porch/patio, rather than elsewhere on the campus or in common areas in buildings.
 - Screening of visitors, according to current campus procedures, will be completed.
- We have reorganized our **COVID-19 Communications Hub** to provide more information. You can still get to our information from our "View our COVID-19 Updates" link in the top navigation bar and via [Asbury.org/COVID19](https://www.asbury.org/COVID19). On the revised page, you can find the daily status charts in the first blue button on the side bar. We hope you'll take a moment to view messages of thanks that residents and family members have been sending in.
- **We continue to work closely with the Command Center** on the phased plans for reopening, including some services in the near future.

- **Asbury President & CEO Doug Leidig previously shared that “reopening is not like turning on a light switch.** Think of it as slowly turning up a dimmer switch.” I want to remind you that senior communities such as ours lag for good reason behind these phased-in reopenings. It's a slow turn of the "dimmer" switch, if you will, and for good reason: we are guided by the many different plans and requirements placed upon us by numerous federal, state and local agencies.

We are all in this together. Thank you for your continued understanding and cooperation.
We are #AsburyStrong!

Sincerely,

Michele Potter
Executive Director



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*Doing all the good we can by providing exceptional
lifestyle opportunities to those we serve.*