July 1, 2020

Dear Residents, Family Members & Associates,

As we officially enter summer and head into the July 4th holiday, it’s a time of transition here at Bethany Village. The CDC, as well as state and local health authorities, are lifting some of the restrictions due to COVID-19. We have shared previously how we are handling phased-in reopenings (you'll find some of that detailed info below as a reminder), and in anything we do, we remain committed to minimizing exposure of the virus to residents, families and associates.

We continue many of the measures we’ve had in place throughout this pandemic, such as the screening stations, requiring masks and physical distancing when moving about the community, and reminding and encouraging good health and hand hygiene. In recent weeks we’ve also announced some opportunities for visitation that vary by level of care. And, in collaboration with the Asbury Communities COVID-19 Command Center, we continue to follow state and local direction in seeking safe ways to reopen or restart certain services. It is important to keep in mind, if we experience new positive COVID-19 cases, we will need to reverse direction and limit visitation again.

Our ask for patience and understanding remains consistent! Thank you for working with us as we find our way through this challenge together.

I wish you a very happy and safe (and physically distanced!) July 4th!
Our top priority remains the health and well-being of the residents we serve and the associates who fulfill their higher purpose by performing their sacred work here at Bethany Village, and this includes providing a safe and secure environment. With that being said, I do want to share that we have had two associates who have tested positive for COVID-19. We do feel that this was caught early in the process and both associates have been self-quarantined at home and are recovering well. We also completed a tracing process to ensure that those residents and associates who may have come into contact with these two associates were identified and the necessary precautions were taken for their safety and well-being. We have not had any issues with those identified.

This week, we are undergoing COVID-19 testing for The Oaks Skilled Nursing, where 67 residents and 185 associates are being tested. We anticipate receiving these results by July 4, 2020. Please be aware that the number of pending COVID-19 test results for Oaks residents and employees will fluctuate during this time period, while results are received. As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at [Asbury.org/COVID19](http://Asbury.org/COVID19).

*I also want to remind you that testing represents only a “snapshot” in time regarding the virus. The risk of exposure is still very real and precautions must be maintained.*

**July 4th: Independence Day**

To celebrate the 4th of July, the Resident Life and Wellness Teams will be distributing special goodie bags to all Residential Living residents. Additionally, the musical “1776” will be shown on the Bethany Village in-house TV channel. Happy Independence Day to all!

**Lifting up some of the good work happening here**

Associates continue to find unique ways to serve residents. Here’s a fun story to share:
Typically the spring and summer months bring residents to the West Front Porch for twice-monthly socials. With limitations in place as a result of COVID-19, associates had to find another way to host this favorite event. The solution? Bring the social outing to residents! Associates decorated golf carts and dressed in beach attire while offering snacks and beverages to residents. What a fun way to bring a little cheer and be social while being safe!

Catch more stories about the great work associates are doing all across the Asbury system by going to our Super Heroes Work Here page. Please also feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to click this link to sign up for the appropriate list for our community.

Messages of appreciation

More than 170 messages of thanks from family members and residents have come in for associates across the Asbury system in recent weeks. We are so appreciative of those messages, like this one we recently received from resident Grace Ann Steckbeck:

"I am continually amazed at the creative ways all the associates entertain, encourage, and inspire us. Thank you from the bottom of my heart."
If you’d like to share a note of thanks, please click here to launch a form where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

Updates and reminders

- **Housekeeping:** Outside housekeepers for Residential Living will be considered visitors and are permitted on campus as of June 22. All visitor guidelines and restrictions (screening in, etc.) apply to them as well.

- **Asbury Home Services at Bethany Village:** Asbury Home Services is on campus and ready to assist, providing a wide range of support services. Contact Chris Miller at (717) 591-8332, chmiller@asbury.org or online today. We look forward to serving you!

- **Want to drop something off?** As a reminder, here are the precautions we have in place for our community:
  - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
  - Life-sustaining packages only.
  - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
  - No food or treats are being accepted for associates, though we thank you for your kindness.

- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you’d like to help in setting up such a call, please contact:
  - For The Oaks, contact Jane at JDelsordo@asbury.org
  - For MapleWood, contact Susan at SCrossley@asbury.org
  - For Residential Living, contact Justin at JMargut@asbury.org

- **We have reorganized our COVID-19 Communications Hub to provide more information.** You can still get to our information from our “View our COVID-19 Updates” link in the top navigation bar and via Asbury.org/COVID19. On the revised page, you can find the daily status charts in the first blue button on the side bar. We hope you’ll take a moment to view messages of thanks that
residents and family members have been sending in.

- **We continue to work closely with the Command Center** on the phased plans for reopening, including some services in the near future.

- **Asbury President & CEO Doug Leidig previously shared that “reopening is not like turning on a light switch.”** Think of it as slowly turning up a dimmer switch.” I want to remind you that senior communities such as ours lag for good reason behind these phased-in reopenings. It's a slow turn of the "dimmer" switch, if you will, and for good reason: we are guided by the many different plans and requirements placed upon us by numerous federal, state and local agencies.

We are all in this together. Thank you for your continued understanding and cooperation. We are #AsburyStrong!

Sincerely,

Brian D. Grundusky, MHA, NHA
Executive Director

Bethany Village Retirement Center
5225 Wilson Lane
Mechanicsburg, PA 17011
O: 717-591-8027
F: 717-591-8396
www.BethanyVillage.org