July 10, 2020

Dear Residents, Family Members & Associates,

In our regular communications with you over the past couple of months, the topic we’ve touched on more than anything is safety and all the measures we have in place to ensure the health and well-being of those who live and work at Bethany Village.

As our measures have evolved along with our response to the pandemic, today I want to share a little with you about COVID-19 testing, which is a crucial component of our overall approach to limit transmission of the disease and be as timely as possible in addressing any issues that may arise. You are probably aware that we have done our share of testing here in recent weeks, in line with CDC, state and local requirements, and that testing will continue as required by the Department of Health.

As part of the testing, comes this incredible sense of togetherness and connection among those involved. I find such energy in the camaraderie of those who help with testing, and who work with such compassion and accuracy for an important cause. There are up to a dozen associates involved in our planning and execution, in conjunction with the Asbury Communities clinical team. Our efforts also very much include the larger community, especially those who are being tested. I’m grateful to all, and I believe this process marks a great example of the sacred work we do for those we serve.

What makes this feeling even more powerful, is that my experience here is shared all across the Asbury system. I connect regularly with Asbury leadership and Executive Directors at Asbury's seven other communities and in addition to sharing best practices on testing and learning from one another, we often talk about how heartwarming it is to be part of a collective effort to help ensure the health and well-being of those we serve.
and work with. I’d like to share a few numbers with you to put all this hard work into focus:

- Asbury Methodist Village was the first Asbury community to conduct testing back in early May. Since then, testing has been conducted at all but one Asbury community (that community, RiverWoods, is scheduled for its testing next week). All told, as of yesterday, 3,932 COVID-19 tests have been performed.
- Even just this past week, 932 tests were conducted at communities that underwent required testing.
- To date the percentage of positive cases from all the testing thus far is just 1.6%.

I share this data to put in perspective not just the enormity of the amount of tests being performed, but also to show that we are in this together -- and we turn to the strength of one another, and to our sister communities, to do the best job we can in serving residents and our fellow associates. Thank you for choosing Asbury. We are #AsburyStrong and we will continue moving forward together.

**COVID-19 testing update**

I want to provide a brief update on recent testing here. The baseline testing for The Oaks Skilled Nursing was completed last week with only one (1) new positive case (out of 259 tested). There were zero (0) resident positive cases. As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at [Asbury.org/COVID19](http://Asbury.org/COVID19).

*I also want to remind you that testing represents only a “snapshot” in time regarding the virus. The risk of exposure is still very real and precautions must be maintained.*

**Lifting up some of the good work happening here**

Associates continue to find unique ways to serve residents. Here’s a fun story to share:
Doreen Mank is one of the many dedicated associates at Bethany Village. She works as a Registered Nurse in the Residential Clinic. Her and her husband made the move from Maine to Pennsylvania when her daughter’s family was expanding so they could be more active participants in their life. Little did she know that her granddaughter, Allison Brosius, would also end up studying nursing! On college break, Allison was looking for an opportunity to get experience in the field and was hired by Asbury Home Services at Bethany Village as a caregiver. This is her second summer with Asbury Home Services as she will be entering her junior year of college in the fall. Doreen loves that her granddaughter is working with her here at Bethany and feels that they have a unique bond. Bethany is lucky to have this caring grandmother/granddaughter duo serving residents!
Catch more stories about the great work associates are doing all across the Asbury system by going to our Super Heroes Work Here page. Please also feel free to forward this email to others in your family who you feel may benefit from receiving our communications, and direct them to click this link to sign up for the appropriate list for our community.

**Messages of appreciation**

More than 180 messages of thanks from family members and residents have come in for associates across the Asbury system in recent weeks. We are so appreciative of those messages, like this one we recently received from family member Diane Chorpenning Hawkins:

"On behalf of Lloyd and Faye Chorpenning’s entire family we want to extend our deep gratitude for what an amazing job you have all done keeping our loved ones and the entire community there safe and well. You are all heroes to us and although it is so incredibly difficult to not be able to see our family we rest easy knowing you are all taking such good care of everyone. We will be grateful to you all for all our days and hope each and every one of you knows how important your work is every day. God bless and keep you all safe and healthy."

If you'd like to share a note of thanks, please click here to launch a form where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

**Updates and reminders**

- **We continue to work closely with the Command Center on the phased plans for reopening, including some services.** This week, I'm happy to report that we reopened the Residential Living Beauty and Barber area. We will continue to work with the Department of Health (DOH) and the Department of Human Services (DHS) on planning the reopening of The Oaks and Maplewood. This will be dependent on the guidelines set forth in the DOH and DHS re-opening plans.

- **Housekeeping:** Outside housekeepers for Residential Living will be considered visitors and are permitted on campus. All visitor guidelines and restrictions (screening in, etc.) apply to them as well.
- **Asbury Home Services at Bethany Village**: Asbury Home Services is on campus and ready to assist, providing a wide range of support services. Contact Chris Miller at (717) 591-8332, chmiller@asbury.org or online today. We look forward to serving you!

- **Want to drop something off?** As a reminder, here are the precautions we have in place for our community:
  - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
  - Life-sustaining packages only.
  - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
  - No food or treats are being accepted for associates, though we thank you for your kindness.

- **Assistance with communication**: We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you’d like to help in setting up such a call, please contact:
  - For The Oaks, contact Jane at JDelsordo@asbury.org
  - For MapleWood, contact Susan at SCrossley@asbury.org
  - For Residential Living, contact Justin at JMargut@asbury.org

- **As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at Asbury.org/COVID19**. You can find the daily status charts in the first blue button on the side bar. We hope you’ll take a moment to view messages of thanks that residents and family members have been sending in.

We are all in this together. Thank you for your continued understanding and cooperation. We are #AsburyStrong!

Sincerely,