



[Questions](#)

[BethanyVillage.org](http://BethanyVillage.org)

*This message is going to associates, and to residents and family members on our community distribution list.*

July 17, 2020

Dear Residents, Family Members & Associates,

At this point, nearly five months since the beginning of the pandemic, I know that patience will sometimes run thin when it comes to all that we must abide by here at Bethany Village. I get it; I feel the same way sometimes – it's natural! But we must continue to be driven by the safety and well-being of those who live and work here. That's the top priority, and it's absolutely the one constant that underlies all we do.

Our phased-in paths to reopening are reliant upon CDC, state and local guidance, as well as policies and best practices outlined by the Asbury Communities Operations Team. Within the safety measures set by these authorities, we are working hard to begin to offer small-group and outdoor wellness sessions, window visits and other visitation opportunities in line with what we've shared previously. We'll continue to update you as new opportunities or changes occur.

Our commitment to cleanliness is a featured part of our safety efforts. We have enhanced our community cleaning and disinfecting protocols, and have worked with our Asbury Communities Clinical Team and leveraged our partnership with Sodexo to ensure we are following all CDC requirements. Today I want to share with you what we're doing to keep the community as clean as possible.

**Community teams are utilizing the most appropriate cleaning chemicals offered and recommended by the CDC. We use two distinct disinfection methods:**

- Our teams are using a peroxide disinfectant that has a 3-minute dwell time (that's the amount of time that a sanitizer or disinfectant must be in contact with the surface, and remain wet, in order to achieve the product's advertised kill rate) to remove pathogens. In addition, our teams have access to ultraviolet light

technology as an additional means to disinfect resident room and apartment cleaning.

### **High-touchpoint cleaning & sanitizing enhancement process**

- Cleaning frequencies of high-touch areas are now completed at least twice daily, an increase from once daily previously.
- We have installed additional hand sanitizer dispensers throughout the community to accommodate for the increased demand.

### **Education**

- Department leadership is conducting weekly in-services to inform staff of any COVID-19-related updates and industry best practices.
- Daily Operations Team calls continue to share current COVID-19 information and any updates from state and local health departments, the CDC, or CMS.

I appreciate the opportunity to serve you or work with you! If you ever have any questions, please ask.

## **Opening Up**



As we phase in re-openings across the community, here are a few updates on what's open, and what's planned for opening soon:

### **Already Open**

- Residential Living Beauty Salon (East) opened up Wednesday, July 8th

- Medicine Shoppe Residential Living Pharmacy (West) opened up Thursday, July 9th

### Upcoming Openings on Monday, July 20th

- East Campus Wood Shop
- Library
- People's Bank (By Appointment Only)
- Maplewood Outdoor Exercise Classes
- Residential Living Wellness One-On-One Meetings (By Appointment Only)

### Upcoming Opening on Monday, July 27th

- Residential Living Outside Exercise Classes (By Appointment Only)
- East Campus Gift Shop

## Messages of appreciation

More than 185 messages of thanks from family members and residents have come in for associates across the Asbury system in recent weeks. We are so appreciative of those messages, like this one we recently received from residents Tom and Cheryl Brown:

***"We were so impressed how quickly the administration and Bethany Village associates responded to the COVID-19 protocol. They have adjusted to make us safe but still thought of many unique ways to keep us social, entertained and ways to keep us moving. We can't see their smiles but you can see it in their eyes as they pass by and say Hi. We appreciate all that is being done to keep us safe and happy."***

If you'd like to share a note of thanks, [please click here to launch a form](#) where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!

## Here's a GEM!



All across the Asbury system, we lift up associates with GEMs, which stands for associates who Go the Extra Mile! GEMs are given for a job well done from associate-to-associate. So far this year we have had dozens and dozens of GEMs given at our community and today I want to lift up a special one.

**Allison Brosius, Asbury Home Services**

- **Allison returned to Home Services this spring while on a school break and has been with us less than a month. During this time, Allison has provided assistance in the office with an internal audit, has taken on a client where communication with the family is required on a daily basis (which she handles), has come in as early as 5 a.m. to ensure a client arrived to the hospital on time for a procedure and provided the office with client-condition updates that were instrumental in making decisions specific to next steps in care. Allison assumes responsibility with eagerness and a sense of pride. She can be counted upon to handle herself with professionalism and integrity, which is essential when working with client families. Most importantly, Allison is compassionate, caring and knowledgeable with her clients. Having Allison as part of the Home Services team is a pleasure.**

## Updates and reminders

*Please note that the updates and reminders we include in this section in each communication will soon also be housed in a new section on our community website on [Asbury.org](http://Asbury.org). We expect this to go live around August 1. Stay tuned for an update!*

- **We continue to work closely with the Asbury Communities Operations Team on the phased plans for reopening, including some services. Last**

week, we reopened the Residential Living Beauty and Barber area. Moving forward, we will continue to work with the Department of Health (DOH) and the Department of Human Services (DHS) on planning the reopening of The Oaks and Maplewood. This will be dependent on the guidelines set forth in the DOH and DHS re-opening plans.

- **Housekeeping:** Outside housekeepers for Residential Living are considered visitors and are permitted on campus. All visitor guidelines and restrictions (screening in, etc.) apply to them as well.
- **Asbury Home Services at Bethany Village:** Asbury Home Services is on campus and ready to assist, providing a [wide range of support services](#). Contact Chris Miller at (717) 591-8332, [chmiller@asbury.org](mailto:chmiller@asbury.org) or online today. We look forward to serving you!
- **Want to drop something off?** As a reminder, here are the precautions we have in place for our community:
  - All items coming into The Oaks or MapleWood will need to be stored for 5 days before we can distribute any items.
  - Life-sustaining packages only.
  - No perishables like fresh fruit, vegetables, or items needing refrigeration due to the delayed delivery.
  - No food or treats are being accepted for associates, though we thank you for your kindness.
- **Assistance with communication:** We are working with residents of our Health Care and Assisted Living communities and their families to coordinate video calls through FaceTime or Skype or other tools. Please ask your loved one or, if you'd like to help in setting up such a call, please contact:
  - For The Oaks, contact Jane at [JDelsordo@asbury.org](mailto:JDelsordo@asbury.org)
  - For MapleWood, contact Susan at [SCrossley@asbury.org](mailto:SCrossley@asbury.org)
  - For Residential Living, contact Justin at [JMarqut@asbury.org](mailto:JMarqut@asbury.org)
- **As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at [Asbury.org/COVID19](https://www.asbury.org/COVID19).** You can find the daily status charts in the first blue button on the side bar. We hope you'll take a moment to view messages of thanks that residents and family members have been sending in.

We are all in this together. Thank you for your continued understanding and cooperation. We are #AsburyStrong!

Sincerely,

**Brian D. Grundusky, MHA, NHA**  
Executive Director



Bethany Village Retirement Center  
5225 Wilson Lane  
Mechanicsburg, PA 17011  
O: 717-591-8027  
F: 717-591-8396  
[www.BethanyVillage.org](http://www.BethanyVillage.org)

