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[Questions](#)

[AsburyMethodistVillage.org](http://AsburyMethodistVillage.org)

*This message is going to residents on our community distribution list.*

## A Message from the Executive Director

Sept. 2, 2020

Dear Residents,

The screening process is a critical component of our overall safety measures here at Asbury Methodist Village. We have had a couple iterations of our screening process since COVID-19 hit earlier this year, including most recently our drive-through process outside of Rosborough that handles about 1,500 screenings a day. It's been a monumental effort and has served us well. We have learned a lot over the past several months on screening, and today I'm sharing that we are transitioning our screening process again by taking advantage of technology while using the best practices we've established in order to keep residents, visitors and associates safe.

### **Residents -- here's what you need to know:**

**Beginning Tuesday, Sept. 8, Residents will no longer need to go through the screening process outside of Rosborough. Resident screening will be handled through the weekly wellness phone check (the "One Call Now" program) that was implemented last month. This weekly call gives us the opportunity to reach out to see how you're doing. Should our check-in flag an issue, we will address it in a compassionate, safe and cautious manner to ensure you have the support you need.**

Why are we making this change? To save you time in your travels in and out of the community, while keeping prevention efforts at the elevated level we've come to know and expect. Please continue to be honest in your answers to the phone screening. I cannot stress enough the importance of making the right health and safety decisions when both here and outside of AMV. As always, don't forget the 3 W's:

1. Wear Masks

2. Wash Hands
3. Watch Distance

Residents will need to continue to be screened in their buildings prior to going to shared spaces -- such as salon appointments, the wood shop, ancillary fitness centers or, in the future, before participating in any classes or using the pool and wellness center. Villas and Courtyard Homes residents may screen once they arrive at their destination (concierges can assist with screening on a tablet if needed). After you screen at these locations, a concierge will provide you with a paper bracelet (color will change by day).

Kindley Assisted Living and Wilson Health Care Center residents will continue to be monitored by associates in each location.

I also want to let you know that new temperature kiosks will be at several locations throughout the community. These kiosks, which are devices with a tablet-like screen, will take your temperature in a no-touch way. The kiosks are formally part of the new screening process for visitors and associates (details below), but I want to let you know that you are welcome to use these devices to take your temperature as well.

*For visitors and associates, we are leveraging technology to enhance the screening process. This process, which is run through a platform developed by 98.6 Labs, works for both associates and visitors, with some differences for each.*

## **New screening process for visitors**

***Please make your family, friends and others know that the following screening will be in place beginning Tuesday, Sept. 8.*** Signage about this process will also be posted at the screening locations.

- When you invite a guest to the community, they will need to complete the screening form and temperature check before being able to enter the community.
- **When inviting a guest, please give them this link ahead of time, [bit.ly/AsburyEntryPass](https://bit.ly/AsburyEntryPass), or direct them to the [AMV website \(Campus Visitation\)](#) to access and fill out before arriving at the AMV screening area (this webpage will be updated next week). ***For anyone who does not have a device, the concierge will complete a screening form on a tablet for you.*****
- **Please also direct your guest to the screening area where you will meet them. Here are the screening locations:**
  - WHCC Lobby
  - KAL Lobby
  - Hefner Lobby

- Edwards Fisher Lobby
- Mund Lobby
- Trott Lobby
- Administration Lobby
- Parkview Lobby
- *Gate House Security Area\**

*\*This kiosk is reserved for vendors and ad-hoc or off-hour visitor screening needs.*

- Once the guest arrives, they will need to verify with you that they have passed the screening form (by holding up their device with the MyEntryPass info), and then they will need to go through the temperature check at the screening station. ***If your guest fails the screening questions on the form, they are not able to visit you and should not enter the community.***
- A temperature kiosk will be located at the screening area. Your guest will need to have their temperature taken at the kiosk by putting their face a few inches away from the device. Within a few seconds, the temperature will be recorded. Once the guest passes the temperature check, they can enter the community. If the guest fails the temperature screen they need to leave the community immediately.
- Visitors do not need to screen out when they leave.

## **New screening process for associates**

Associates will utilize the online screening form as well as the temperature kiosk to screen in when they arrive for work. *Associates will also do a temperature check at the end of their shift as well.* Associates will follow similar steps as noted above for visitors. If an associate is not able to complete the online form prior to arriving at work, tablets will be located at certain screening locations that can be used upon arrival. Should an associate not pass the screening -- either the form or temperature check -- they will exit the community immediately and contact their supervisor.

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We understand that this is a huge learning curve for all involved and it will take some time for all to be comfortable with the new measures that will be in place. The concierges and other associates can assist any residents and their visitors. We are confident that this new process will serve our community well. We will continually monitor the new protocols, and make changes should we see a need.

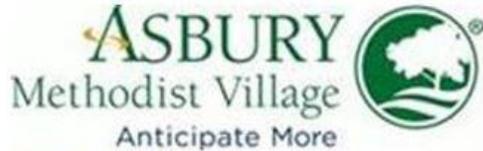
As a result of the new screening process, we will now be able to open the Administration Gate along with the Russell Avenue Gate. This will help with the traffic flow on campus.

Thank you in advance for your help in making this a success. We are all in this together, and we are #AsburyStrong!

Sincerely,

**Michele Potter**

Executive Director



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