



This message is going to residents, family members and vendors on our community distribution list.

Sept. 25, 2020

Dear Residential Living Residents,

The screening process is a critical component of our overall safety measures here at Asbury Place Maryville. We have had a couple iterations of our screening process since COVID-19 hit earlier this year and we currently average a few hundred screenings a day. It's been a monumental effort and has served us well. We have learned a lot over the past several months on screening, and today I'm sharing that we are transitioning our screening process again by taking advantage of technology while using the best practices we've established in order to keep residents, visitors and associates safe.

Residents -- here's what you need to know:

Beginning Monday, Sept. 28th, the resident screening process will look as such:

- **The big change is that residents will no longer need to screen in and out when leaving or entering the community.** This should save you time as you go about your travels.
- **Screening will be in place for residents who plan to visit a shared space (such as the fitness center, outdoor wellness area and, when available, to dining venues).** To be screened, residents should report to the shared-space destination where an associate will ask you the screening questions and take your temperature. Upon passing the screening form and temperature check, residents can continue into the shared space. If a resident fails the screening questions on the form, they are not able to enter, and should immediately return to their home. We will follow up with the resident on the next steps.
- **We also request that residents who plan to take an overnight or extended trip to check in with us prior to their trip** to establish the (possible) need to

self-quarantine once they return to Asbury Place Maryville. We want you to do this so we can determine if any further action is needed depending on your trip. Residents should call Erin Butler 865-738-2841 or Rachel Hopkins 865-238-9075.

- **We encourage each resident to engage in a self-screening checklist process every day.** Residents may review the form ([click here to view and print](#), if you'd like) on their own and contact us if you have any concerns. Reviewing this form should be done daily.

Why are we making this change? To save you time in your travels in and out of the community, while keeping prevention efforts at the elevated level we've come to know and expect. Please continue to be honest in your answers to the phone screening. I cannot stress enough the importance of making the right health and safety decisions when both here and outside of Asbury Place Maryville. As always, don't forget the 3 W's:

1. Wear Masks
2. Wash Hands
3. Watch Distance

Assisted Living and Health Care Center residents will continue to be monitored by associates in each location.

For visitors and associates, we are continuing to leverage technology to enhance the screening process. This process, which is run through a platform developed by 98.6 Labs, works for both associates and visitors, with some differences for each.

New 2-step screening process for visitors to Residential Living (family members, private duty caregivers, vendors, etc.)



The following screening process will be in place beginning Monday, Sept. 28, for all family members, visitors, vendors, private duty caregivers and others visiting Residential Living. Signage about this process will also be posted at the screening locations.

- Visitors to the community, will need to complete the screening form and temperature check before being able to enter the community.
- **Visitors should access this link, bit.ly/AsburyEntryPass, or click to access it from the [Asbury Place Maryville website \(Campus Visitation\)](#) to fill out before arriving at the community screening area in the community center** (this webpage will be updated next week). *For anyone who does not have a device, an associate at the screening area will complete a screening form on a tablet for you.*
 - ***If a resident invites a visitor to the community, please reference this website so the visitor is aware of this new screening process.***
- Once the visitor arrives, they will need to verify that they have passed the screening form (by holding up their device with the MyEntryPass info, or going through the screening form on the tablet at the screening area), prior to advancing to the temperature check. ***If a visitor fails the screening questions on the form, they are not able to visit and should not enter the community.***
- **A temperature kiosk will be located at the screening area.** Visitors will need to have their temperature taken at the kiosk by putting their face a few inches away from the device. Within a few seconds, the temperature will be recorded. **Once the guest passes the temperature check, they will receive an entry sticker and then they can enter the community. If a visitor fails the temperature screen they need to leave the community immediately.**
- Visitors do not need to screen out when they leave. Caregivers do need to screen on the way out.

New screening process for associates

So you are aware, there is a new screening process for associates as well. Associates will utilize the online screening form as well as the temperature kiosk to screen in when they arrive for work. *Associates will also do a temperature check at the end of their shift as well.* Associates will follow similar steps as noted above for visitors. If an associate is not able to complete the online form prior to arriving at work, tablets will be located at

certain screening locations that can be used upon arrival. Should an associate not pass the screening -- either the form or temperature check -- they will exit the community immediately and contact their supervisor.

Sincerely,

Robin Stern
VP of Operations



Asbury Communities
rstern@asbury.org
www.Asbury.org

