
[Questions](#)

SpringhillErie.org

This message is going to OakView family members.

September 2, 2020

Dear OakView Family Members:

We are pleased to share that we are gradually phasing in reopenings as established by the Commonwealth of Pennsylvania. Having accomplished baseline testing of all residents with all results showing no positive COVID-19 cases, we are now entering Step 2 of our Plan for Reopening. This provides the opportunity to schedule in-person visits with your loved ones on OakView's back patio located under the pergola.

Please see the instructions below for in-person visits, which you can begin scheduling immediately. Family and friends may call Receptionist Debbie Fischer between 8 a.m. - 3 p.m. Monday through Friday at 814-860-7024 or on the weekends at 814-860-7022 to schedule a visit at one of the designated times listed below, as available. We also have updates listed below to salon and activity services.

If Erie County should regress or if we encounter a new case, we will revert to previous measures and we will communicate that change with you.

Planning for a visit:

- **Please do not visit Springhill if you are ill** – please refer to the screening form used upon arrival.
- Please bring a mask and wear it when on campus.
- Screen in at the Springhill front entrance 10 minutes before your scheduled visit.
- Visitors will then walk through the common area back to the OakView Personal Care nurses' station where we will guide you to the area to meet your loved one.
- Have a seat in a designated chair and your loved one will be brought to the visit.
- Visits are 20 minutes in length to allow for cleaning and preparation for the next visit.
- Please limit the number of visitors to 2 per visit.
- For inclement weather, the OakView Activity Room will be available.

Visiting hours are as follows:

- **Monday – Friday:** 1 p.m. - 6 p.m.
- **Saturday and Sunday:** 10:30 a.m. - 3 p.m.

Scheduling a visit:

- To schedule a visit, contact the OakView front desk receptionist, Debbie Fischer, at 814-860-7024 between the hours of 8:00 a.m. – 3:00 p.m. Monday through Friday. After hours and on the weekends, please call 814-860-7022.

Salon Services:

OakView Personal Care residents are now able to access hair and nail services through PS Salon and Spa, located in Residential Living.

- OakView residents can now schedule appointment on Tuesdays.
- The stylist and resident must wear a mask at all times. Residents will be provided with a disposable mask at the start of the appointment.
- The stylist will be responsible to ensure that residents maintain physical distance of 6 feet from other residents in the salon (2 resident maximum).

Group Activities:

OakView Personal Care Residents are able to participate in small group activities of 10 people or less.

- Activities can take place outdoors or in the activity room.
- Hand hygiene must be completed before coming into the room.
- Residents and associates must wear masks at all times.
- Physical distance of 6 feet must always be maintained.

Please note that these updates and reminders are also included on our community operations site, [Asbury.org/family-friends](https://www.asbury.org/family-friends).

Thank you for your support as we move into the next phase of reopening. Stay well, and we look forward to seeing you soon!

Sincerely,

Emily Hill RN BSN PCHA
Director of Health Services



2323 Edinboro Rd.
Erie PA 16509
O: 814-860-7028
F: 814-860-7062
ehill@asbury.org

