



Sept. 4, 2020

Dear RiverWoods Residents, Family Members & Employees,

Here at RiverWoods, our top priority is the health, safety and well-being of those who live and work here. Today, I have an important update to share with you regarding our Personal Care neighborhood.

Over the past few days, three Personal Care residents and two employees have tested positive for COVID-19. We are awaiting additional test results back from other individuals and are actively monitoring residents for signs and symptoms of COVID-19. All residents and employees who may have had any contact with these individuals have been contacted and all precautions as per the Union County Department of Health (DOH) have been taken.

In line with the policies and procedures we follow, today, Friday, Sept. 4, we are testing all Personal Care residents. Moving forward, we will continue our testing protocols as required by the DOH.

As of today, we are suspending all visits to our Personal Care neighborhood. This decision is being made in accordance with recommendations from the Centers for Medicare & Medicaid Services (CMS). We understand that connecting with family members is important. Other ways to connect include telephone, email or text. Additionally, we are happy to coordinate virtual video visits through FaceTime, Skype, etc.

To schedule a video call, please reach out to us at 570-522-6204.

We continue to follow CDC guidelines around transmission-based precautions and public health recommendations to reduce the risk of spreading COVID-19. These include strict handwashing procedures, and wearing appropriate personal protective equipment as required.

As a reminder, all COVID-19 data is updated daily at [Asbury.org/COVID19](https://www.asbury.org/COVID19). On the page,

you can find the daily status charts in the first blue button on the side bar. Please feel free to call with questions. We do realize the many challenges these restrictions pose to you and your loved ones. We are working harder than ever to keep everyone safe and protected. We appreciate your ongoing support and commitment to our shared goals.

Sincerely,

A handwritten signature in black ink that reads "Lennea Brown". The signature is written in a cursive, flowing style.

Lennea Brown, NHA

Executive Director

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