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SpringhillErie.org

This message is going to associates, and to residents and family members on our community distribution list.

A Message from the Executive Director







October 2, 2020

Dear Residents, Family Members & Associates,

We've heard the experts and seen the facts about masks and its role in preventing the spread of COVID-19, especially when combined with other everyday preventive actions. We've seen campaign after campaign on TV or billboards reminding us to "Mask Up!" So, it gives me great pleasure to say that no additional mask-wearing reminders are needed here at Springhill. Residents, associates, families and visitors have been so great in making sure to "Mask Up" when entering or traveling about our community.

Masks have become a central part of our lives for months now. Today, picking out a mask each morning goes right along with picking out what shirt we're going to wear! Thank you for continuing to put on and wear your masks as part of your routine. It is crucial that we continue to do so while we're here at the community, out and about running errands or wherever our days may take us.

I want to share a few reminders today about proper mask-wearing. I saw a few really neat and helpful graphics from the CDC recently and I wanted to share those with you. Please keep the following in mind:

DO choose masks that	DO NOT choose masks that
 <p>Have two or more layers of washable, breathable fabric</p>	 <p>Are made of fabric that makes it hard to breathe, for example, vinyl</p>
 <p>Completely cover your nose and mouth</p>	 <p>Have exhalation valves or vents, which allow virus particles to escape</p>
 <p>Fit snugly against the sides of your face and don't have gaps</p>	 <p>Are intended for healthcare workers, including N95 respirators or surgical masks</p>

And, when wearing a mask, make sure you wear it correctly:

Do NOT wear a mask

			
Around your neck	On your forehead	Under your nose	Only on your nose
			
On your chin	Dangling from one ear	On your arm	

Thanks for wearing your mask (and showing off your mask style) appropriately. Oh, and in case you're ever wondering: Yes, even behind our masks, we're wearing smiles!

Please read on for some of our latest updates and highlights across our community.

Updates and Reminders

Please note that these updates and reminders are also included on our community operations site, [Asbury.org/family-friends](https://www.asbury.org/family-friends):

- We are pleased to share that we are gradually phasing in reopenings as established by the Commonwealth of Pennsylvania. See visitation details in the Campus Reopening section on our [Friends & Family page](#).

- Beginning Monday, October 5th, Residential Living and OakView residents will begin having their mail delivered to their mail slot in the Springhill Post Office and in OakView Personal Care. Mail will be delivered directly by a U.S. Postal Service employee. Residents will not be permitted in the Post Office while the mail person is there. Residents need to adhere to the physical distancing when in the Post Office or wait to get their mail when the area clears out.
- **Residential Living Visitation Update:** We have shared before what Asbury President & CEO Doug Leidig has said: “Reopening is not like turning on a light switch. Think of it as slowly turning up a dimmer switch.” Well, moving the dimmer switch here at Springhill has intentionally been slow and steady, and I recently announced that we have increased our visitation opportunities in Residential Living. [Click here to read the announcement.](#)
- **Screening Process:** As a reminder we updated our screening process here at Springhill. Please click the following links to read the original messages we sent out that include all the details you need to know.
 - [Screening process for associates](#)
 - [Screening process for residents, family members and visitors](#)
- **Connected Living:** More residents and family members are signing onto Connected Living by the week -- **have you downloaded it yet?** For your convenience, here are the 2 important documents you will need to sign up if you haven't already:
 - [The Connected Living Community App User Guide](#)
 - Here are the download instructions and links to the community codes: [RL Residents](#); [RL Families](#); [OakView Families](#); [ForestView Families](#); [Woodlands Families](#).
- **As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at Asbury.org/COVID19.** You can find the daily status charts in the first blue button on the side bar.

Springhill Program Featured in National Publication



As Intergenerational Awareness Month came to a close, this feature on Springhill's Pen Pal program shows how connecting generations forges new friendships -- and is just plain fun! Thank you to Senior Living News for sharing our story and to Springhill Marketing Coordinator Susan Sherwood for her hard work and creativity! [Click here to read the full story.](#)

Big Thanks to the Springhill Clean-Up Crew!



A few times a year, Springhill is in charge of cleaning a stretch of roadway near the community – and late last month, a group of associates (pictured from left are: Emily Hill,

Pam Urso, Cindy Scalise, Victoria Quagliana) took to the asphalt, with gloves on and trash bags in hand to clean up! It's hard and messy work, but so rewarding to keep the neighborhood looking good and to help the environment. Thank you to the associates who volunteered their time and energy!

Asbury Moves up on Annual Ranking of Largest Providers

Asbury Communities has moved up a spot in the 2020 list of the largest not-for-profit senior living providers. Asbury is now the 16th largest provider in the United States. The rankings were revealed in this year's LeadingAge Ziegler 200 report, which analyzes and ranks the nation's 200 largest, most complex not-for-profit senior living provider. [Read more here.](#)

Here's a GEM!



All across the Asbury system, we lift up associates with GEMs, which stands for associates who Go the Extra Mile! GEMs are given for a job well done from associate-to-associate. So far this year we have had more than dozens and dozens of GEMs given at our community and today we want to feature one for **Cindy Scalise, Housekeeper**:

"Cindy is a pleasure to work with, she has been helping at ForestView in the housekeeping department and is always pleasant and helpful to residents and associates. Cindy has been picking up shifts for the front door screener which has been greatly appreciated. Thank you for all you do!" - Sharon Belovarac, Nursing Home Administrator

Recognition



Congratulations to these Springhill associates for hitting milestone anniversaries this year!

- 25 years - **Aleks Burbel**, CNA
- 20 years - **Jeannette Romba**, Housekeeper & **Brent Rogers**, Utility Worker
- 15 years - **Jan Rys**, CNA; **Pam Urso**, Facilities Admin; **Kristin Lombardo**, CNA; **Karen Kotyuk**, CNA; **Marybeth Zeman**, RNAC
- 10 years - **Susan Sherwood**, Marketing Associate; **Cindy Metzler**, LPN; **Becky Perrin**, LPN; **Patty Leuschen**, Director of Marketing
- 5 years - **Tinishia Woodward**, HCBS Associate; **Ashlee Fisher**, PCA; **Ashley Capela**, Housekeeper; **Jennifer Hand**, LPN; **Ashley Partridge**, Laundry Tech; **Stephanie Wilbur**, DON; **Darsheika Knight**, LPN; **Ann Bruno**, Executive Admin; **Lori Burek**, Resident Life Coordinator; **Tina Mitchell**, Administrative Assistant

We are all in this together. Thank you for your continued understanding and cooperation.
We are #AsburyStrong!

Sincerely,

Jane Gibson
Executive Director



2323 Edinboro Road
Erie, PA 16509
(814) 860-7002
jgibson@asbury.org
www.Asbury.org

