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[Questions](#)

[SpringhillErie.org](http://SpringhillErie.org)

*This message is going to Residential Living residents and family members on our community distribution list.*

## A Message from the Executive Director

Nov. 20, 2020

Dear Residents & Family Members,

On behalf of the leadership team here at Springhill, I am grateful for your extraordinary efforts to keep our wonderful community as safe as possible during this pandemic. Now, as much as ever, we must not waver in our commitment to following the precautions and safety measures in place that help us minimize the spread of COVID-19.

As you may be aware, the positivity rate of COVID-19 has risen steadily in recent days and weeks, and the key metrics that the state of Pennsylvania tracks have worsened considerably. There's a quote we've shared before, and it's especially appropriate to share again: "Each and every one of us has an obligation to exercise personal responsibility for ourselves, for our families, for our coworkers and for our neighbors."

In light of the challenges we see now, and of those still in front of us in dealing with the pandemic, I once again urge you to take the obligation of responsibility for one another seriously.

For us here at Springhill, we are issuing a new directive in an effort to continue to be proactive in our responsibility to keep residents and associates as safe as possible. Our self-monitoring checklist for Resident Living residents remains in effect and is as important now as ever. Click [here](#) to view or refer to the hard copy version you have been provided.

If a Residential Living resident chooses to leave our community to join friends and family and, at any time, removes their mask, doesn't follow social distancing or does not wash their hands, the resident will be expected to self-quarantine for 14 days upon return. The same goes for residents who have invited guests into their homes. If a resident or invited guest, at any time, removes their mask, doesn't follow social distancing or does not wash their hands, the resident will be expected to self-quarantine for 14 days.

In addition to our current screening process, effective Friday, Nov. 20th, The Secretary of Health in Pennsylvania has issued an order requiring anyone from another state to have a negative COVID-19 test within 72 hours prior to entering the Commonwealth. If someone cannot get a test or chooses not to, they must quarantine for 14 days upon arrival in Pennsylvania.

Please remember that common areas in our community continue to be off limits to visitors. Guests planning to visit are encouraged to carefully follow our website for up-to-date information and to contact Emily Hill, Director of Health Service with questions at 814-860-7028 or [ehill@asbury.org](mailto:ehill@asbury.org). Residential Living families are encouraged to arrange for video chats and window visits over the holiday weekend by contacting Resident Life Director, Katie MacKenzie, at 814-860-7015 or [kmackenzie@asbury.org](mailto:kmackenzie@asbury.org).

ForestView Health Care Center and OakView Personal Care remain closed to in-person visits at this time. As soon as we are able to again offer in-person visits, we will share the information with you. Our teams are happy to arrange virtual calls so everyone will have an opportunity to connect with their loved ones. In addition to our regularly scheduled virtual and window visits, we have added

additional opportunities for you to connect with your loved one over the holiday weekend. We will have additional associates on hand to make sure these window and virtual visits can take place.

### **ForestView Scheduling**

Please coordinate window or virtual visits through Breanna Klenz, Resident Life Supervisor, who can be reached at 814-860-7120 or [bklenz@asbury.org](mailto:bklenz@asbury.org). If possible, please call Breanna to schedule these visits by Tuesday, Nov. 24th, so we can plan for additional assistance based on the schedule. The plan is to offer the following dates and times with extra assistance at ForestView to schedule these visits:

- **Wednesday, November 25th: 9:30 a.m.-11:30 a.m. and 1:30 p.m.-4:30 p.m.**
- **Friday, November 27th: 9:30 a.m.-11:30 a.m. and 1:30 p.m.-4:30 p.m.**
- **Saturday, November 28th: 9:30 a.m.-11:30 a.m. and 1:30 p.m.-4:30 p.m.**
- **Sunday, November 29th: 9:30 a.m.-11:30 a.m. and 1:30 p.m.-4:30 p.m.**

### **OakView Scheduling**

Please coordinate window or virtual visits through Lori Burek, Resident Life Coordinator, who can be reached at 814-860-7016 or [lburek@asbury.org](mailto:lburek@asbury.org). If possible, please call Lori to schedule these visits by Tuesday, Nov. 24th, so we can plan for additional assistance based on the schedule. The plan is to offer the following dates and times with extra assistance at OakView to schedule these visits:

- **Wednesday, November 25th: 9:30 a.m.-11:00 a.m. and 1:30 p.m.-4:00 p.m.**
- **Friday, November 27th: 9:30 a.m.-11:00 a.m. and 1:30 p.m.-4:00 p.m.**
- **Saturday, November 28th: 9:30 a.m.-11:00 a.m. and 1:30 p.m.-4:00 p.m.**
- **Sunday, November 29th: 9:30 a.m.-11:00 a.m. and 1:30 p.m.-4:00 p.m.**

We are all looking forward to decking the halls in the coming weeks and to many celebrations and festive events that you'll learn more about soon! Our feelings of togetherness and community are so strong at Springhill. Despite COVID-19, we truly have so much to celebrate!

Thank you for taking these precautions seriously. While we all want to be together in person with our loved ones, keeping each other safe is more important. Thank you for your support, understanding, and all you bring to this community.

Please note that these updates and reminders are also included on our community operations site, <https://www.asbury.org/asbury-community-visitation-and-reopening-plans>.

Thank you for your continued commitment to safety and for abiding by the precautions we have in place. I think the biggest gift we can give each other this year is that of health and safety. I wish you the happiest holiday seasons and that you are able to make it memorable.

Sincerely,

**Jane Gibson**  
Executive Director



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