



Oct. 30, 2020

Dear RiverWoods Residents, Family Members & Associates,

Happy Halloween! Hope you're planning a little fun in a safe and physically distanced way. As our phased-in reopening journey continues here at RiverWoods, I have a few updates to share with you today. Please read on for 3 updates. And ... as always, don't forget the 3 W's:

1. Wear Masks
2. Wash Hands
3. Watch Distance

Have a great weekend!

Woodshop Reopening on Wednesday, Nov. 4

We're happy to announce that the Woodshop will reopen next week -- beginning Wednesday, Nov. 4. As part of this reopening, residents are required to contact Ron Kemper prior to their first use of the Woodshop for opening procedures and to sign a waiver. Initially, the Woodshop will be open Mondays, Wednesdays and Fridays from 9 a.m. - 3 p.m. We expect that times and days will eventually increase over time and we'll share those updates with you as they do. Here are a few details to know:

- The Woodshop door will be locked and unlocked by the Maintenance team on days the Woodshop is open.

- Residents are required to go through campus screening process prior to entry.
- A maximum of four residents may use the Woodshop at one time to allow for proper physical distancing.
- Just as with anywhere on our campus, masks must be worn at all times while in the Woodshop and proper hand sanitizing and physical distancing must be followed.
- Residents are required to sanitize surfaces after each use.

Lounges in the RidgeCrest Apartments

Each floor in the RidgeCrest Apartments has small lounge areas. To maintain adequate physical distancing, no more than two residents should be in each lounge area or pool table area at one time. Housekeeping will provide cleaning service to the lounges each morning. Residents are required to wipe surfaces after each use with the approved sanitizer provided by the Housekeeping team. As always, masks must be worn and proper hand sanitizing and physical distancing must be followed. Residents who reside outside of the RidgeCrest Apartments are required to go through the campus screening prior to entering RidgeCrest.

Dining Update

I'm pleased to share an update with you about improvements coming soon to your dining and meal ordering experience here at RiverWoods. Beginning next week, we are transitioning to an enhanced dining services management system through a program called VisualTouch. This system offers greater flexibility, and is better equipped to support dietary services as we explore new dining and service options. You will notice new display screens, point-of-sale tablets, and registers. The receipts should remain similar to what you're used to seeing, as should the layout of your monthly invoice.

As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at Asbury.org/COVID19. You can find the daily status charts in the first blue button on the side bar. Additionally, please note that many of these updates and reminders are also included on our community operations site, RiverWoods.org/friends-family.

As always, if you have any questions, please contact me. We are all in this together. Thank you for your continued understanding and cooperation. We are #RiverWoodsStrong!

Sincerely,

A handwritten signature in black ink that reads "Lennea Brown". The signature is written in a cursive, flowing style.

Lennea Brown, NHA

Executive Director

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