



A Message from Executive Director Lennea Brown

Jan. 20, 2021

Dear Residents & Family Members,

I have some very sad news to share. Yesterday, we learned that an associate at RiverWoods died as a result of COVID-19. Our entire community stands with this associate's family and loved ones in mourning this loss and honoring their memory. Our thoughts and prayers are with them and we are supporting them through this difficult time.

It pains me greatly to have to share this news. This global pandemic knows no boundaries, and our entire community stands together in mourning this loss. Losing a fellow associate is particularly difficult, and we are doing all that we can to help this individual's family members and co-workers through this challenging and painful time.

In keeping with our infection control processes, this associate's interactions were mapped and -- as we are consistent in doing anytime there is a positive case or close contact -- appropriate measures were taken at the time that this associate was confirmed to have COVID-19 to reduce the risk of further transmission. Given that privacy rules continue to apply in situations like this, we are unable to provide additional information about this associate. We have been in contact with government health officials, and have made other necessary parties aware. We also update our community COVID-19 status chart at [Asbury.org/COVID19](https://www.asbury.org/COVID19) each day.

I understand that you may have concerns about how the coronavirus is impacting our community. Our commitment to associates has included an extraordinary level of investment in personal protective equipment and significant associate training on the use of such equipment. Valuing residents and associates is a Core Value of this organization, and our highest priority and concern is ensuring the safety and well-being of those who live and work at our communities. In keeping with that, we continue to aggressively work to minimize the risks of the COVID-19 virus. Asbury monitors and follows recommendations coming from the Centers for Disease Control and Prevention, Centers for Medicare and Medicaid Services, and state and local health officials.

This associate was part of a dedicated staff that is working tirelessly to support residents as the world navigates this evolving health situation. The work associates perform each day is sacred, and we are grateful for their efforts. Those who work and live at RiverWoods are truly a family, and this loss impacts us all. We have counselors available through our employee assistance program for associates to help them through this trying time. Resources are also available to assist residents, who can call our Pastoral Department at 570-522-6194 for any support needed.

If you have any questions, please reach out to me.

Sincerely,

Lennea Brown, NHA

Executive Director

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