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[Questions](#)

[SpringhillErie.org](http://SpringhillErie.org)

*This message is going to associates, and to residents and family members on our community distribution list.*

## A Message from the Executive Director

January 29, 2020

Dear Residents, Family Members & Associates,

I'm pleased to share this month's community newsletter with you. We have updates on many topics, including vaccinations, community operations, a new way to show off Asbury Springhill gear, news you need to know (including more info about our new online payment portal) and more.

I am proud of the way our community continues to bond together in our now two-pronged approach to defeating COVID-19: the vaccine roll out and our continued vigilance around all the transmission-based precautions we have in place at Springhill. We also continue to post vaccine-related info on our dedicated COVID-19 hub on our website – [check it out here](#).

Over the past 11 months, we've been through a lot and we've been challenged time and time again. But the new year brings new hope to get to the other side of the pandemic. As a community of 490 residents and associates, we have shown our strength, but we're not stopping now – we continue to work together, and as a result, our muscles only get stronger. Thank you for your commitment, camaraderie and energy – it's inspiring and I'm so very proud to say: we are #AsburyStrong!

## Now Live: CareGrove, the New Online Payment Portal

Here at Springhill, we've been consistent over the past few years to really look to leverage technology to enhance the resident experience. In line with this approach, I now have an exciting update to share with you that may save you time each month and add a little convenience: We have a new online bill payment process where payments can be made with a credit card or through other automated methods. The payment portal is located here: [asbury.caregrove.com](https://asbury.caregrove.com).

**Please click to learn more on the following links:**

- [Instructions for how to make a payment](#)
- [Frequently Asked Questions](#)

## COVID-19 Vaccine Update



As many of you are aware, the COVID-19 vaccine rollout has begun and we are administering the vaccine here at Asbury Springhill in line with the priority groups laid out by the CDC and the availability in our area. I'm happy to report that

dozens and dozens of residents and associates in the community have had the opportunity to receive the first dose of the COVID-19 vaccine. We have partnered with CVS to administer the vaccine, and the process is working well for those eligible to receive it at this time. Check out a video above of the first vaccine clinic at the community. Want more? [Check out dozens of Asbury associates](#) displaying their "I got my COVID-19 vaccine because ..." signs.

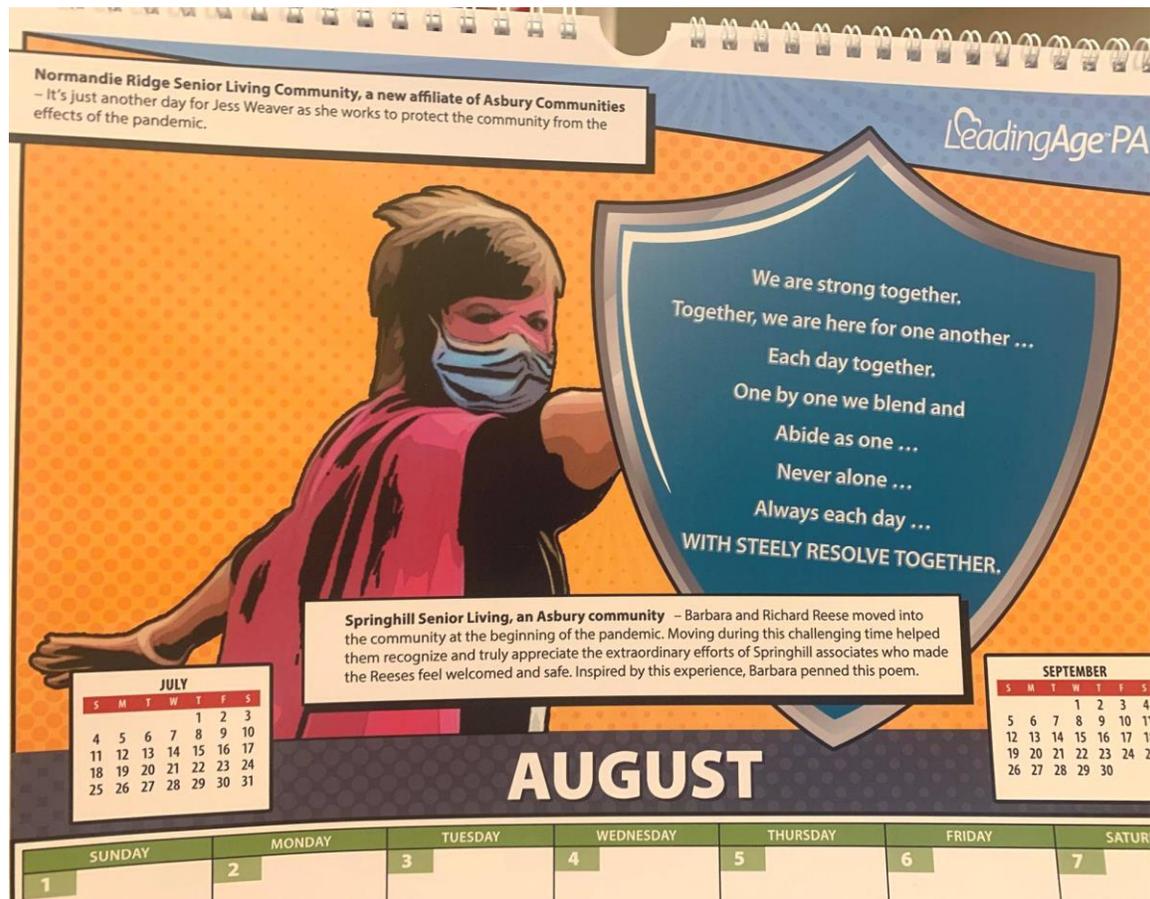
## Updates and Reminders

*Please note that these updates and reminders are also included on our community operations site, [Asbury.org/family-friends](https://www.asbury.org/family-friends).*

- Our journey through the unprecedented challenge the pandemic presents is continually evolving. The Asbury System Operations Team continues to work collaboratively with our community leadership team, including our highly experienced clinicians from acute, post-acute, and senior living backgrounds, and operational experts. While we will continue to communicate timely and important changes to you via email, we want to remind you that our website remains the go-to source for our community operations, including visitation rules, who to contact, and more. [Please visit our community page here](#).
- **Asbury Home Services at Springhill:** Asbury Home Services is on campus and ready to assist, providing a [wide range of support services](#). Contact Cheryl Briody at (814) 860-7424, [cbriody@asbury.org](mailto:cbriody@asbury.org), or online today. We look forward to serving you!
- **We are so appreciative of the messages of thanks we receive.** If you'd like to share a note of thanks, please [click here to launch a form](#) where you can type in your note of appreciation. We will take your submissions and find creative ways to share with associates. Thank you!
- **Know a family member who should be receiving our community updates?** Please direct them to this webpage, [asbury.org/family-covid-email-sign-up](https://www.asbury.org/family-covid-email-sign-up), to sign up to join our family distribution list!
- **As a reminder, all COVID-19 data is updated daily on the Asbury COVID-19 Response and Communication webpage at**

[Asbury.org/COVID19](https://www.asbury.org/COVID19). You can find the daily status charts in the first blue button on the side bar.

## Springhill Featured in 2021 LeadingAge Calendar



Be sure to check out the 2021 LeadingAge PA calendar! Springhill residents Barbara and Richard Reese are featured in the August spread. Check out a poem written by Barbara, who was inspired by their transition to the community at the start of the pandemic.

*"We are strong together  
Together we are here for one another ...  
Each day together.  
One by one we blend and  
abide as one ...*

*Never alone ...  
Always each day ...  
WITH STEELY RESOLVE TOGETHER"*  
- Barbara Reese

## Know the Associate: Nicole Emerick



While some associates may know Asbury Springhill's **Nicole Emerick**, RN, for her adept ability to lead and willingness to step in to help where she's needed, she also boasts another talent: quilt-making! She's made 15 quilts and said she finds the quilt making process to be relaxing. She picked up the skill from her grandmother and enjoys making quilts for several occasions, including baby showers, weddings and college graduations.

"It relaxes me. It takes my mind off of everything that's going on around me. And I like to be creative," Nicole said. "And quilting, even though there's a pattern to it, it makes you be creative in its color choice and which pattern you want to do."

## Wardrobe Update: Springhill Apparel Now Available!



Looking to update your wardrobe? Here's a way you can show off your community -- with Springhill gear! Check out the Asbury Apparel online store! You can purchase anything from shirts to pullovers to backpacks and more. The Apparel store is run by a third-party organization, Artistic Imprints, and you can access the website directly [here](#).

## Asbury Foundation + REACT Neuro = Brain Health Innovation Pilot at Sister Community



At Asbury, we stay true to our core values of quality and innovation. Last week, we put this value on full display as the Asbury Foundation hosted a livestream

event showcasing a unique brain health pilot launching at Asbury Methodist Village. REACT Neuro, made possible through the power of philanthropy, is a key component of the community's Rosborough Wellness and Brain Health Center for Excellence, and uses a virtual reality headset to provide a general neurocognitive assessment by tracking changes in eye movement, voice and balance.

"This is where the value of strategically aligning philanthropy with organizational goals comes into play," Foundation President **J.D. Shuman** said.

J.D. and Asbury Communities President & CEO **Doug Leidig** were thrilled to host this event about REACT Neuro on Jan. 14 for special Foundation donors. REACT Neuro is the work of celebrated brain experts from Harvard Medical School and the Massachusetts General Hospital McCance Center for Brain Health. [Please click here](#) to learn more and watch a highlight video of the event above.

## Here's a GEM!



All across the Asbury system, we lift up associates with GEMs, which stands for associates who Go the Extra Mile! GEMs are given for a job well done. Today I want to feature one recently given to **Lori Burek**, Activities Assistant

**"Throughout the pandemic, Lori has remained dedicated to not only the OakView residents, but also the OakView family members. As visitation has**

been restricted, Lori has maintained constant communication with OV family members through bi-monthly email communications, to be their eyes and ears inside the community. Lori even increased her communications to weekly for several months, when times were more uncertain and information was rapidly changing. Through her Breeze newsletter, Lori has shared with families the fun and creative activities she has facilitated with their loved ones, special resident milestones/birthdays, colorful photos, as well as the latest Asbury COVID-19 updates. Lori continues to provide excellent customer service and takes the extra steps necessary to ensure her family members remain connected in more ways than one. Way to go Lori! " - Katie MacKenzie, Director of Resident Life

## Recognition

### Springhill Associate Becomes Registered Nurse



Congratulations to Kristin Lupole, previously LPN, for finishing nursing school and becoming a Registered Nurse! Lupole was the 1st Father Somers Nursing Scholarship recipient in 2017.

"I am ever so grateful to everyone from my coworkers to residents to my family for being a support system for me," Kristin said. "I'm also grateful to Father Somers for developing this scholarship so that people could go back to school and further their nursing careers or become a nurse from the get-go. It was a wonderful opportunity."

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We are all in this together. Thank you for your continued understanding and cooperation. We are #AsburyStrong!

Sincerely,

**Jane Gibson**  
Executive Director



2323 Edinboro Road  
Erie, PA 16509  
(814) 860-7002  
jgibson@asbury.org  
[www.Asbury.org](http://www.Asbury.org)

