



This message is going to all associates, and to residents and family members who have opted to receive email communications.

Dear Residents, Family Members and Associates,

One year and one day ago, the World Health Organization declared the spread of the coronavirus a pandemic. Over the past 366 days, we have taken a most careful path of safety and protection for those we serve and work alongside. We have done so by following the science and guidance from both the Centers for Disease Control & Prevention (CDC) and the Centers for Medicare & Medicaid Services (CMS).

We have adhered to the research and guiding principles rigorously and will continue to do so. Our extraordinarily low percentages of COVID-19 positivity is consistent with best practices. Additionally, we have reached a very high percentage of vaccination for residents across all levels of care. Asbury is a safe place to live and work.

This week there have been several significant announcements from these two governing bodies that directly affect the protocols and guidelines -- particularly around visitation on Asbury campuses. This is exciting news and for many has been long awaited for.

**The CMS publication does promote some significant changes in visitation. You will find all those general details below or [by clicking here to view](#). Additionally, it requires us to update our community-specific visitation processes for each Asbury community as appropriate. We will be posting**

any updates to our COVID-19 Communications Hub. [Please click here](#) to locate your community to view updates when they are posted.

*As with all of the guidance we have followed thus far, there are nuances and expectations that we must carefully address as we modify our visitation practices while maintaining the highest level of safety as possible. **Our goal is to protect and maintain each resident's physical safety while strengthening and expanding the opportunities for emotional and social wellness at the same time.** We believe we can achieve this as we partner around the core principles outlined in the guidelines for visiting.*

One thing we have learned from this last year has been that this pandemic is not static; it is forever changing. We are committed to carefully assessing and adapting in every way possible to achieve the highest level of physical, emotional and spiritual wellbeing for each of you.

Thank you for your partnership in this journey.

Sincerely,



Todd Andrews  
President, CCRC Division  
Asbury Communities



Skip Margot  
Vice President, Clinical Excellence  
Asbury Communities



## Asbury Communities Visitation Guidelines

Visitors are asked to adhere to core principles and best practices that reduce the risk of COVID-19 transmission:

- Successfully passing all community screening processes.
- Face mask or covering (covering mouth and nose).
- Hand hygiene.
- Physical distancing of at least 6 feet between individuals.
  - » *Fully vaccinated\* residents may choose to have close contact with their visitor.*
- Outdoor visitation is preferred even when the resident and visitor are fully vaccinated\* against COVID-19.
- Indoor visitation is allowed; please note the following:
  - » Health Care Center and Assisted Living/Personal Care visits will be scheduled by appointment. Duration of visit and number of visitors will be limited.
  - » Visitation is recommended to take place in the resident's home or room. If the resident has a roommate, a space will be provided to limit exposure to the roommate or others.
  - » *Visitation opportunities are based on positivity rates and outbreak status\*\*; indoor visitation may be limited.*
- Communities will follow specific local and state guidance.

**Visitors who are unable to adhere to the core principles of COVID-19 infection prevention will not be permitted to visit or will be asked to leave.**

\*Fully vaccinated refers to a person who is at least 2 weeks following receipt of the second dose in a 2-dose series, or at least 2 weeks following receipt of one dose of a single-dose vaccine.

\*\*An outbreak is a new COVID-19 case among residents or associates.