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[Questions](#)

[SpringhillErie.org](http://SpringhillErie.org)

*This message is going to ForestView family members and all Springhill Associates.*

March 27, 2021

Dear ForestView Family Members & Springhill Associates,

As we have learned throughout the COVID-19 pandemic, we must remain ready to adapt quickly in order to best provide for the health and safety of those we serve. Today is a day in which we must adapt quickly.

Our recent round of state-required COVID-19 testing detected two new positive cases of COVID-19 within the ForestView Health Care Center. **Therefore, by Pennsylvania Department of Health (DOH) regulations, we are required to suspend in-person visitation at this time.** We know this news comes on the heels of having just recently reopened for in-person visits, and we thank you for your patience and understanding as we make this change effective as of today, March 27. **We are able to continue window and virtual visits – please see details below.**

It is important to remember that as long as the virus is present in our state and county, the possibility will always exist that in-person visitation will need to open and close according to periodic cases detected.

We will proceed with monitoring and testing ForestView residents and associates in line with our established procedures. We will share additional updates regarding visitation opportunities as soon as we are able.

Please read below to learn about important changes to ensure safety and how to remain in contact with your loved ones.

**Dining Services:**

- The Woodside and Fountainview Dining Rooms are currently closed.
- Residents will resume in-room dining and have meals delivered to their room.

**Wellness Services:**

- All group activities are suspended at this time.
- Members of the Resident Life team will be conducting room visits with residents.

**PS Salon:**

- PS Salon at ForestView is currently closed at this time.

**Window or Virtual Visits:**

- Staff are available to support you in connecting with your loved one via window or virtual visits.
- Please contact Breanna Klenz in the Resident Life Office at 814-860-7120 or [bklenz@asbury.org](mailto:bklenz@asbury.org).

As a reminder, all COVID-19 data is updated daily at [Asbury.org/COVID19](https://www.asbury.org/COVID19). On the page, you can find the daily status charts in the first blue button on the side bar.

We know this is a challenging time for families and we appreciate your support as we work to keep your loved ones safe through this pandemic.

Sincerely,

**Jane Gibson**  
Executive Director



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